

		Prior to 56 days before departure	Between 56 and 8 days before departure			Less than 8 days prior to departure		
			GREEN DESTINATIONS	AMBER	RED DESTINATIONS	GREEN DESTINATIONS	AMBER	RED DESTINATIONS
	Flexible terms - Covid 19 special terms	Usual T&Cs apply	Usual T&Cs apply	n/a	<p>Customers will be able to change their destination and date with no amendment fee* if:</p> <ul style="list-style-type: none"> <li>• New departure date is before 31st December 2021** <ul style="list-style-type: none"> <li>• Airline T&amp;Cs apply</li> </ul> </li> <li>• Admin fee of £50 pp still applicable for minor changes</li> </ul>	Usual T&Cs apply	n/a	<p>Customers will be entitled to a Refund Credit Note (RCN) to either rebook or claim for a full refund:</p> <ul style="list-style-type: none"> <li>• New departure date opened at the time of rebooking with a maximum of up to 12 months after their original departure date <ul style="list-style-type: none"> <li>• Rebooking with no amendment fee</li> </ul> </li> <li>• Refund of the full amount paid by the customer within 14 days</li> </ul>
Cancellation as per usual T&Cs		Membership fees + 25% of the booking (incl. transportation)	Membership fees + 50% of the booking (incl. transportation)			Membership fees + 90% of the booking (incl. transportation)		

\*Flexible T&Cs only applying for bookings with departure date until August 29th 2021 (included)  
\*\*If new departure date is after 31st Dec 2021, usual T&Cs apply