

Standard Terms & Conditions of the 2017-2018 Club Med “Great Members” Loyalty Programme

Preamble

Club Med offers its “Great Members” loyalty programme (hereafter the “Programme”) to its [Hong Kong](#) customers (hereafter the “Great Members®” or “G.M®”) so they can obtain the benefits (hereafter the “Benefit(s)”) described below.

These Standard Terms & Conditions of the “Great Members” Loyalty Programme (hereafter the “Great Members” Standard Terms & Conditions) supplement the Standard Sales Terms & Conditions in force in Club Med®, notably on its website www.clubmed.com.hk, which prevail over the “Great Members” Standard Terms & Conditions in the event of contradiction.

This programme applies to independent travellers only. MICE groups cannot benefit from our Great Members loyalty programme. These “Great Members” Standard Terms & Conditions supersede all previous versions.

Article 1 – Principle and agreement to participate in the Programme

Participation in the programme is free of charge and automatic for any G.M® on returning from the first stay of a minimum of two (2) consecutive nights with Club Med®, on the same site irrespective of the destination: Club Med Village, Club Med Villas & Chalets, Discovery Tours by Club Med or Cruises by Club Med (hereafter the “Stay(s)”).

Participation in the Programme entails the unreserved acceptance of these Great Members Standard Terms & Conditions.

Any G.M® who refuses these the Great Members Standard Terms & Conditions must inform the Customer Relations Department using any means permitting acknowledgement of receipt (recorded delivery letter with acknowledgement of receipt, email,) at the following address: sales.hongkong@clubmed.com. The refusal of these Great Member Standard Terms & Conditions will exclude the GM and the people who may be registered under the same G.M® number from the Programme. The G.M® who refuses the Great Members Standard Terms & Conditions is exclusively liable to the persons concerned for the exclusion from the Programme.

Participation in the Programme involves accumulating points (Great Members Points) which are acquired in the situations and in accordance with the terms set out below, with the attainment of certain thresholds of Great Members Points giving access to difference statuses (hereafter the “Status(es)”) with entitlement to Benefits.

Article 2 – Participants and beneficiaries of Great Members Points

In accordance with these Great Members Standard Terms & Conditions, the Programme is only open to natural persons of full age domiciled in Hong Kong with legal capacity to contract i.e. aged at least 18 years old and not subject to any measure of legal protection (guardianship or protection order).

Children under 18 are covered by the G.M® number of the parent who registered them when making the first booking.

The following also do not qualify for the Programme: legal persons, employees (G.O and G.E) and representatives (indirect distribution network) of Club Med®, and the partners of the Programme involved in providing the Benefits.

The participant (hereafter “the Member”) warrants that the information which he/she supplies on themselves or their family members who are registered under his/her G.M[®] number is true.

Club Med[®] reserves the right to verify a Member’s capacity to participate in the Programme and can exclude any person who is not authorised to participate under these Great Members Standard Terms & Conditions.

Great Members Points are awarded to the Hong Kong G.M[®] personal or household number, which is allocated when booking or in any other situation when Great Members Points are attributed. “Household” is defined in the Club Med[®] Standard Terms & Conditions of Sale and is restricted to a maximum of six (6) members for this Programme.

Great Members Points can never be transferred to a third party. They are not an exchange currency and exclusively enable the Turquoise, Silver, Gold or Platinum statuses to be attained.

As the Programme is also offered in other countries under the other conditions, moving abroad can modify the conditions for the Member’s participation in the Programme, especially the way Great Members Points are calculated, which will be revised in accordance with the scale in force in the Member’s new country of residence.

If the Member loses his or her status due to moving, the Member will be awarded Great Members Points in order to preserve the Member’s current status in the new country of residence until the end of the Programme Year in progress (i.e. 31st October).

If G.M[®] numbers are merged, the history of the two previously distinct G.M[®] numbers will, on request, be added to the G.M[®] number resulting from the merger and the associated Status will be updated accordingly.

If G.Ms[®] registered under the same G.M[®] number separate, each G.M[®] number resulting from the separation will, on request, be allocated the number of Great Members Points corresponding to its consumption.

Article 3 – Great Members Points: reason and date of acquisition - Accrued amount

Great Members Points are acquired in accordance with:

- The **amount of bookings for Stays**, the full amount of the booking (including day, transport and transfers, extra/à la carte services and annual subscriptions) is taken into account to calculate Great Members Points. Great Members Points are only acquired after the stay has been paid to Club Med[®] in full, and are credited the day after the return from the Stay ;
- The **amount of on-site expenditure (hereafter the “Site(s)”) during the Stays**, “Sites” means Club Med Villages, Club Med Villas & Chalets, Discovery Tours by Club Med and Cruises by Club Med (only for expenditure on board Club Med 2) and only purchases made using the Club Med Pass or Club Med digital Bracelet are accounted. Great Members Points are only acquired after all the on-site expenditure has been paid to Club Med[®] and are credited the day after the return from the Stay.
The amount of purchases paid in local currency outside Hong Kong will be converted into Hong Kong dollars and then converted into Great Members Points in accordance with the scale given below. The exchange rate used will be the average rate over the month preceding the month during which the transaction is recorded. When applying the conversion rate to the Great Members Points results in a decimal number: if the decimal number is less than 5, the number of Great Members Points credited to the G.M[®] number will be the whole number immediately below; if the decimal number is equal or

higher than 5, the number of Great Members Points credited to the G.M[®] number will be the whole number immediately above.

- The **number of Stays spent with Club Med[®] by the household (not per member of the household) or by G.M[®] registered alone under an individual G.M[®] number.** The Great Members Points are only acquired after the end of the Stay with Club Med[®] and credited the day after the return from the Stay. In case of several Stays one after the others in the same Resort, Great members points based on Stay frequency will be reckoned only once.
- Great Members Points are valid for three (3) years from the date they are acquired.

The following Great Members Points will be allocated to the individual or household G.M[®] number:

- For HK\$1000 spent with Club Med[®] when booking or on the Website for a minimum Stay of two (2) nights: 100 Great Members Points are attributed to the G.M[®] number,
- For each Stay spent with Club Med[®], per household (and not per member of the household) or by the G.M registered alone under an individual G.M number: 2,500 Great Members Points are attributed to the G.M[®] number.
- For each sponsorship performed: 2,500 Great Members Points are attributed to the G.M[®] number.

Article 4 – Statuses

The Member is given a status for him/her or their household which gives entitlement to certain Benefits, according to the accrued number of Great Members Points.

Statuses are valid for one (1) year running from 1 November to 31 October of the following year, called the “Programme Year”. Statuses are recalculated on 1st November of every year for the Programme Year which is beginning.

During the period of validity of the status, the Member can acquire the higher status thanks to accrued Great Members Points.

The consumption during the three (3) Programme Years preceding the current Programme Year is taken into account to determine the Member’s current status.

The equivalence between statuses and the Great Members Points acquired:

If on 1 November, the Member has acquired, in accordance with the scale given in the previous article and the calculation methods stated above:

- Less than 16,000 Great Members Points, the Member attains the Turquoise Status ;
- Between 16,000 and 49,999 Great Members Points, the Member attains the Silver Status ;
- Between 50,000 and 99,999 Great Members Points, the Member attains the Gold Status ;
- From 100,000 Great Members Points, he attains the Platinum Status.

Members must keep all documentary proof, to prove their consumption and therefore the number of Great Members Points acquired and their Status.

Article 5 – Benefits

The Benefits will be attributed and used under the rules in these Great Members Standard Terms & Conditions and depend on the Status (Turquoise, Silver, Gold or Platinum) acquired by the Member or his/her household.

Benefits are supplied subject to the availability of the proposed Benefit on the Site and any dates of availability appearing in Club Med® communication mediums.

Club Med® will do its utmost to supply the Benefits to Members but does not guarantee their availability.

If the Benefit is unavailable, Club Med® or its partner can propose any other benefit to the Member, whether it is equivalent or not.

Benefits cannot be disputed by the Members, or exchanged, refunded or be the subject of any other counterparty of any kind whatsoever.

Benefits cannot be transferred to third parties in any circumstances or in anyway.

Each person who is registered under the same household G.M® number is entitled to Benefits, subject to the conditions of access to the Benefit in these Great Members Standard Terms & Conditions or any other Club Med® publication on Benefits (on presentation of the Great Members Loyalty Card , etc.). G.Ms® registered under a household G.M® number must organise themselves accordingly.

Each Member is responsible for informing any third party involved in the acquisition of Great Members Points (notably the Member's employer paying for the Stay or the family members registered under his/her G.M® number) of the Benefits attributed or which he/she is entitled to under the Programme.

These Benefits are valid from 1 November 2017 to 31 October 2018:

Benefits reserved for Turquoise Status:

Cheerz partner offer: 30% discount on photographic prints accessible via a single-use promotional code given to the Member and used on the Cheerz mobile application or the www.cheerz.com website. Free delivery. Offer is available after the return from the Stay. Offer will be delivered via email ten (10) days after the end of the Stay.

The offer can only be sent if the Customer has agreed to receive emails from Club Med at a valid email address.

Only this Cheerz Benefit is available to Turquoise G.Ms®, and excludes any other Benefit from this Partner.

Unless otherwise stated in the description of the Benefit, all the Benefits for Turquoise members are acquired by Members who have attained Silver Status.

Benefits reserved for Silver Status:

50% discount on premium Wi-Fi in Villages: on one support only (mobile, tablet etc.) during the whole stay. The offer does not apply to Beidahu, Bodrum Palmiye, Club Med 2, Guilin, Palmiye, Sanya & Yabuli throughout the year.

The La Plantation Village of Albion Club Med offers premium Wi-Fi to all G.M®, irrespective of their Status.

Some villages are excluded for specific periods:

- Between November 2017 & May 2018: Kabira Beach, Kani, Les Villas de Finolhu.

10% discount on selected excursions: available and sold on the Discovery Space of the Village or equivalent. For Cefalù Resort, discount is only available on selected excursions for a booking of 10 persons minimum.

15% discount in shops in Villages: only valid for Club Med® brand articles and is non concurrent with any special offers in progress.

1010 partner offer:

A dedicated 1010 VIP manager serves you in person for sales enquiries. Please contact Mak, Ka-Lok at mobile: 6200 3469 or email: Ka-Lok.Mak@hkcsl.com

Concierge hotline 171011 provide personal assistant service exclusive to Club Med members

Upon subscription: Free 4 days roaming Day Pass, Extra gifts (1010 limited edition Champaign glasses) for all customers* and a free Capacity Data Package for 20GB handset connection plan^ to NEW customers – by presenting your Great Member card

Offer is valid from now until October 31, 2018. CSL Mobile Limited reserves the right of final determination in the event of dispute.

Concierge hotline 171011 operates from Monday to Sunday 08:00 – 00:00.

** This offer applicable to all eligible customers subscribing to a designated sim connection / handset connection service plan for a commitment period of 24 months and pay an MTR/ Tunnel/ Mobile Licence/ Administration Fee of \$18 per month. If applicable, subscribe to a value-added service to the value of at least \$39 per month for a commitment period of 24 months. Terms and conditions apply. You are required to register IDD and roaming service upon service plan subscription, in order to get the 4 days of Always-Be-Connected 24-hour Pass for free (“Free Passes Package”). Free Passes remain valid during the Commitment Period of your monthly mobile service plan and are applicable only to designated Asia Pacific destinations (i.e. Roaming Zones A and B). Free Passes Package applies only to primary SIM card and not supplementary SIM cards. Additional passes, or passes used by supplementary SIM cards, will be charged at the prevailing rates. Unless specified otherwise, Free Passes cannot be used in conjunction with any other discount, offer or promotion. It is neither transferable nor exchangeable for cash or other products/services. Always-Be-Connected Data Pass is subject to the terms and conditions of our Mobile Service Agreement, as well as terms and conditions dictated by any third-party supplier. Please visit <http://1010.com.hk/e/datapass> for more information on Always-Be-Connected Data Pass charges and service details.*

^ This offer applicable only to new customers subscribing to 20GB One-for-all Service Plan for a commitment period of 24 months and pay MTR/ Tunnel/ Mobile Licence/ Administration Fee of \$18 per month. Terms and Conditions apply to the Capacity Data Package. Please consult our VIP manager or visit www.1010.com.hk/e/data-package for details.

Unless otherwise specified, this offer cannot be used in conjunction with any other discounts, offers or promotions, any iPhone X products and related service plans.

Cheerz partner offer: a free scrapbook (17,5 × 17,5cm - 20 pages) with 20 prints to stick yourself, accessible via a single-use promotional code given to the Member and used on the Cheerz mobile application or the www.cheerz.com website. Free delivery in Hong Kong. Offer is available after the return from the Stay. Offer will be delivered via email ten (10) days after the end of the Stay. The offer can only be sent if the Member has agreed to receive emails from Club Med at a valid email address. Only this Cheerz Benefit is available to Gold G.Ms®, and excludes any other Benefit from this Partner.

Links of London offer: 10% discount on all regular priced items by presenting your Great Member's card at their stores in Hong Kong.

Silver Cross offer: 15% discount on all regular priced items by presenting your Great Member's card at the store. Offer not valid for Heritage collection (including Balmoral and Kensington) and Surf Aston Martin Limited Edition.

L'Occitane offer: A 30% discount on 1-hour or above treatments at Spa L'OCCITANE in Hong Kong – Start Street Wanchai, Elements, Harbour City & Tuen Mun - by presenting your Great Member's card. Offer valid for first trial only, once per person only and not cumulative with other promotions or offers, memberships and gift certificates. For cancellation or rescheduling of booking, a 24-hour notice is required. Booking & enquiry: (+852) 2143 6288

Spa L'OCCITANE - Shop 3, Star Crest, 9 Star Street, Wan Chai, Hong Kong

Petit Spa L'OCCITANE – Tuen Mun - Shop M-5a, L'OCCITANE, MTR Level, V city, Tuen Mun, N.T

L'OCCITANE Well-Being Lounge - Shop 1013, 10/F, World Commerce Centre, Harbour City, Tsim Sha Tsui

Eric Kayser offers:

- A 20% discount on the whole bill for any purchase of minimum two items including at least one "monthly special" item
- A 30% discount on any combination of 3 items for a meal (i.e. sandwich / salad + 1 dessert + 1 drink)
- A 25% discount on pastry purchase (above HK\$250)

All above offer are not cumulative with any other promotional offer including set menus.

Maison Eric Kayser Mid-Level - 38 Caine Road Tel: 2178 2566

Maison Eric Kayser Wanchai - 248 Queen's Road East Tel: 3107 1380

Maison Eric Kayser Happy Valley - 60 Ventris Road Tel: 3107 0008

Maison Eric Kayser Sheung Wan - 8-10 Wing Lok Street Tel: 3107 1380

Maison Eric Kayser Pacific Place 3: 70 Queens Road East - 2177 6779

Cheerz, Links of London, Silver Cross, L'Occitane and Eric Kayser offers are valid from 01/11/2017 until 31/10/2018.

Unless otherwise stated in the description of the Benefit, all the Benefits for Silver members are acquired by Members who have attained Gold Status.

Benefits reserved for Gold Status:

Room upgrade: according to availability, to a room in a higher category or in the same category (e.g.: Garden View Club Room upgraded to Sea View Club Room).

Premium Wi-Fi offered in Villages: on four (4) mediums simultaneously throughout the whole of the stay. The offer does not apply for Beidahu, Bodrum Palmiye, Club Med 2, Guilin, Palmiye, La Pointe aux Canoniers, Sanya & Yabuli throughout the year.

Some villages are excluded for specific periods:

- Between November 2017 & May 2018: Kabira, Kani, Les Villas de Finolhu.

10% discount on selected excursions: available and sold on the Discovery Space of the Village or equivalent. For Cefalù Resort, discount is only available on selected excursions for a booking of 10 persons minimum.

15% discount in shops in Resort: only valid for Club Med® brand articles and is non-concurring with any special offers in progress.

Private transfers: for stays with Club Med® round-trip transport to and from 4 & 5 Tridents® Villages, except the following Villages for stays on the dates given below for Gold Great Members:

- Excluded year round, including for Platinum: 3 Tridents villages, Beidahu, Cap Skirring, Club Med 2, Columbe Isle, Gregolimano, Kani, Sahoro Hokkaido, Turquoise, Tomamu Hokkaido and Yabuli ;
- Excluded over the Christmas period from 17 December to 7 January: La Pointe aux Canoniers, La Caravelle, Les Boucaniers, Punta Cana, Peisey Vallandry, La Plagne 2100, Tignes, Val d'Isère, Valmorel, Grand Massif Samoëns Morillon ;
- excluded during the February holidays from 11 February to 11 March: Peisey Vallandry, Val Thorens, La Plagne 2100, Valmorel, Tignes, Val d'Isère, Pragelato, Grand Massif Samoëns Morillon, La Pointe aux Canoniers ;
- Excluded in July-August: Da Balaia et Yasmina. For the village of Palmiye, Gold members are liable to be grouped into minibuses of a maximum of 10 people

Priority Check-in: A G.O® will be waiting for you when you arrive to check you in, welcome you and install you under the best conditions.

Gift Pass: HK\$430 credited to the Members Club Med pass or Club Med Digital Bracelet for each Stay when checking in. Usable during this stay for all the Club Med® services offered in the Village apart from Child supervision services, shops, green fees, Spa products, grocery, skiing lessons, ski equipment purchases, transfers, Wi-Fi, local sales of stays, local sales of meals. All expenditure using the Gift Pass will be accounted for calculating the points connected to expenditure on the site. Conversion into local currency of the contractual sum of €50. Apart from the villages of Bodrum Palmiye & Palmiye.

Referent G.O®: G.O® who will be your special contact person during your stay for any information or complaint during the times he or she is available.

Preview of sales: Great Members will receive priority information on the date of sales.

1010 partner offer:

A dedicated 1010 VIP manager serves you in person for sales enquiries. Please contact Mak, Ka-Lok at mobile: 6200 3469 or email: Ka-Lok.Mak@hkcsl.com
Concierge hotline 171011 provide personal assistant service exclusive to Club Med members

Upon subscription: Free 4 days roaming Day Pass, Extra gifts (1010 limited edition Champaign glasses) for all customers* and a free Capacity Data Package for 20GB handset connection plan^ to NEW customers – by presenting your Great Member card

Offer is valid from now until October 31, 2018. CSL Mobile Limited reserves the right of final determination in the event of dispute.

Concierge hotline 171011 operates from Monday to Sunday 08:00 – 00:00.

** This offer applicable to all eligible customers subscribing to a designated sim connection / handset connection service plan for a commitment period of 24 months and pay an MTR/ Tunnel/ Mobile Licence/ Administration Fee of \$18 per month. If applicable, subscribe to a value-added service to the value of at least \$39 per month for a commitment period of 24 months. Terms and conditions apply. You are required to register IDD and roaming service upon service plan subscription, in order to get the 4 days of Always-Be-Connected 24-hour Pass for free ("Free Passes Package"). Free Passes remain valid during the Commitment Period of your monthly mobile service plan and are applicable only to designated Asia Pacific destinations (i.e. Roaming Zones A and B). Free Passes Package applies only to primary SIM card and not supplementary SIM cards. Additional passes, or passes used by supplementary SIM cards, will be charged at the prevailing rates. Unless specified otherwise, Free Passes cannot be used in conjunction with any other discount, offer or promotion. It is neither transferable nor exchangeable for cash or other products/services. Always-Be-Connected Data Pass is subject to the terms and conditions of our Mobile Service Agreement, as well as terms and conditions dictated by any third-party supplier. Please visit <http://1010.com.hk/e/datapass> for more information on Always-Be-Connected Data Pass charges and service details.*

^ This offer applicable only to new customers subscribing to 20GB One-for-all Service Plan for a commitment period of 24 months and pay MTR/ Tunnel/ Mobile Licence/ Administration Fee of \$18 per month. Terms and Conditions apply to the Capacity Data Package. Please consult our VIP manager or visit www.1010.com.hk/e/data-package for details.

Unless otherwise specified, this offer cannot be used in conjunction with any other discounts, offers or promotions, any iPhone X products and related service plans.

Cheerz partner offer: a free scrapbook (17,5 × 17,5cm - 20 pages) with 20 prints to stick yourself, accessible via a single-use promotional code given to the Member and used on the Cheerz mobile application or the www.cheerz.com website. Free delivery in Hong-Kong. Offer is available after the return from the Stay. Offer will be delivered via email ten (10) days after the end of the Stay.

The offer can only be sent if the Member has agreed to receive emails from Club Med at a valid email address.

Only this Cheerz Benefit is available to Gold G.Ms®, and excludes any other Benefit from this Partner.

Links of London offer: 10% discount on all regular priced items by presenting your Great Member's card at their stores in Hong Kong.

Silver Cross offer: 15% discount on all regular priced items by presenting your Great Member's card at the store. Offer not valid for Heritage collection (including Balmoral and Kensington) and Surf Aston Martin Limited Edition.

L'Occitane offer: A 30% discount on 1-hour or above treatments at Spa L'OCCITANE in Hong Kong – Start Street Wanchai, Elements, Harbour City & Tuen Mun - by presenting your Great Member's card. Offer valid for first trial only, once per person only and not cumulative with other promotions or offers, memberships and gift certificates. For cancellation or rescheduling of booking, a 24-hour notice is required. Booking & enquiry: (+852) 2143 6288

Spa L'OCCITANE - Shop 3, Star Crest, 9 Star Street, Wan Chai, Hong Kong

Petit Spa L'OCCITANE – Tuen Mun - Shop M-5a, L'OCCITANE, MTR Level, V city, Tuen Mun, N.T

L'OCCITANE Well-Being Lounge - Shop 1013, 10/F, World Commerce Centre, Harbour City, Tsim Sha Tsui

Eric Kayser offers:

- A 20% discount on the whole bill for any purchase of minimum two items including at least one “monthly special” item
- A 30% discount on any combination of 3 items for a meal (i.e. sandwich / salad + 1 dessert + 1 drink)
- A 25% discount on pastry purchase (above HK\$250)

All above offer are not cumulative with any other promotional offer including set menus.

Maison Eric Kayser Mid-Level - 38 Caine Road Tel: 2178 2566

Maison Eric Kayser Wanchai - 248 Queen's Road East Tel: 3107 1380

Maison Eric Kayser Happy Valley - 60 Ventris Road Tel: 3107 0008

Maison Eric Kayser Sheung Wan - 8-10 Wing Lok Street Tel: 3107 1380

Maison Eric Kayser Pacific Place 3: 70 Queens Road East - 2177 6779

Cheerz, Links of London, Silver Cross, L'Occitane and Eric Kayser are valid from 01/11/2017 until 31/10/2018.

Unless otherwise stated in the description of the Benefit, all the Benefits for Silver members are acquired by Members who have attained Platinum Status.

Benefits reserved for Platinum status:

Choice of your room in the reserved category: valid for Platinum members. Subject to availabilities on your arrival in the Village.

Room upgrade: according to availability, to a room in a higher category or in the same category (e.g.: Garden View Club Room upgraded to Sea View Club Room).

Free Parking: valid for Platinum Members, subject to availabilities in following Resorts: Vittel Le Parc, Vittel l'Ermitage, La Palmyre, Opio en Provence.
Free parking is not available in Ski Resort.

Premium Wi-Fi offered in Resorts: on four (4) mediums simultaneously throughout the whole of the stay. The offer does not apply for Beidahu, Bodrum Palmiye, Club Med 2, Guilin, Palmiye, La Pointe aux Canoniers, Sanya & Yabuli throughout the year.

10% discount on selected excursions: available and sold on the Discovery Space of the Resort or equivalent. For Cefalù Resort, discount is only available on selected excursions for a booking of 10 persons minimum.

15% discount in shops in Resort: only valid for Club Med® brand articles and is non-concurring with any special offers in progress.

Private transfers: for stays with Club Med® round-trip transport to and from 4 & 5 Tridents® Resorts, except the following Resorts for stays on the dates given below for Gold Great Members:

- Excluded year round, including for Platinum: 3 Tridents Resorts, Beidahu, Cap Skirring, Club Med 2, Columbus Isle, Gregolimano, Kani, Sahoro Hokkaido, Turquoise, Tomamu and Yabuli ;
- Excluded over the Christmas period from 17 December to 7 January: La Pointe aux Canonniers, La Caravelle, Les Boucaniers, Punta Cana, Peisey Vallandry, La Plagne 2100, Tignes, Val d'Isère, Valmorel, Grand Massif Samoëns Morillon ; ;
- Excluded during the February holidays from 11 February to 11 March Peisey Vallandry, Val Thorens, La Plagne 2100, Valmorel, Tignes, Val d'Isère, Pragelato, Grand Massif Samoëns Morillon, La Pointe aux Canonniers ;
- Excluded in July-August: Da Balaia and Yasmina. For the Resort of Palmiye, Gold members are liable to be grouped into minibuses of a maximum of 10 people

Gift Pass: HK\$880 credited to the Member's Club Med pass for each Stay when checking in. Usable during this stay for all the Club Med® services offered in the Village apart from children supervision services, shops, green fees, Spa products, grocery, skiing lessons, ski equipment purchases, transfers, Wi-Fi, local sales of stays, local sales of meals. All expenditure made using the Gift Pass will be accounted when calculating the points for expenditure on the site. Conversion into local currency of the contractual sum of €100. Apart from the villages of Bodrum Palmiye & Palmiye. Not combined with the Gift Pass offered for Gold G.Ms®.

Private dinner in one of the most beautiful spots in the Villages: valid for Platinum Members. Benefit offered in the Villages of Bali, Bintan Island, Cherating Beach, Djerba la Douce, Kabira Ishigati, Kani, La Plantation d'Albion Club Med Phuket and Cefalu. In case of extension of the initial Stay in the same Resort, this advantage will not be delivered once again.

Invitation for a meal between friends: valid for Platinum Members. Valid for a maximum of four (4) guests for a lunch or dinner once only during the Stay, all-inclusive bar¹ included. Except for the meals on 24, 25 and 31 December and 1 January. In case of extension of the initial Stay in the same Resort, this advantage will not be delivered once again.

Priority booking at specialty restaurant: valid for Platinum Members. Advantage proposed for all Resorts having a specialty Restaurant. Booking is possible at the Great Member's arrival in the Resort. In case of extension of the initial Stay in the same Resort, this advantage will not be delivered once again.

Late departure from your room: valid for Platinum Members. Depending on availability, your room is maintained up to 1 hour before departure for all stays with Club Med® round-trip transport and until 2 pm for Stays without Club Med® transport. Except in the La Plantation Village of Albion Club Med.

1010 partner offer:

A dedicated 1010 VIP manager serves you in person for sales enquiries. Please contact Mak, Ka-Lok at mobile: 6200 3469 or email: Ka-Lok.Mak@hkcsl.com
Concierge hotline 171011 provide personal assistant service exclusive to Club Med members

Upon subscription: Free 4 days roaming Day Pass, Extra gifts (1010 limited edition Champaign glasses) for all customers* and a free Capacity Data Package for 20GB handset connection plan^ to NEW customers – by presenting your Great Member card

¹ All inclusive

Offer is valid from now until October 31, 2018. CSL Mobile Limited reserves the right of final determination in the event of dispute.

Concierge hotline 171011 operates from Monday to Sunday 08:00 – 00:00.

** This offer applicable to all eligible customers subscribing to a designated sim connection / handset connection service plan for a commitment period of 24 months and pay an MTR/ Tunnel/ Mobile Licence/ Administration Fee of \$18 per month. If applicable, subscribe to a value-added service to the value of at least \$39 per month for a commitment period of 24 months. Terms and conditions apply. You are required to register IDD and roaming service upon service plan subscription, in order to get the 4 days of Always-Be-Connected 24-hour Pass for free ("Free Passes Package"). Free Passes remain valid during the Commitment Period of your monthly mobile service plan and are applicable only to designated Asia Pacific destinations (i.e. Roaming Zones A and B). Free Passes Package applies only to primary SIM card and not supplementary SIM cards. Additional passes, or passes used by supplementary SIM cards, will be charged at the prevailing rates. Unless specified otherwise, Free Passes cannot be used in conjunction with any other discount, offer or promotion. It is neither transferable nor exchangeable for cash or other products/services. Always-Be-Connected Data Pass is subject to the terms and conditions of our Mobile Service Agreement, as well as terms and conditions dictated by any third-party supplier. Please visit <http://1010.com.hk/e/datapass> for more information on Always-Be-Connected Data Pass charges and service details.*

^ This offer applicable only to new customers subscribing to 20GB One-for-all Service Plan for a commitment period of 24 months and pay MTR/ Tunnel/ Mobile Licence/ Administration Fee of \$18 per month. Terms and Conditions apply to the Capacity Data Package. Please consult our VIP manager or visit www.1010.com.hk/e/data-package for details.

Unless otherwise specified, this offer cannot be used in conjunction with any other discounts, offers or promotions, any iPhone X products and related service plans.

Cheerz partner offer: : A free square 20x20, hardcover album, 24 pages offered, accessible via a single-use promotional code given to the Member and used on the Cheerz mobile application or the www.cheerz.com website. Free delivery. Offer is available after the return from the Stay. Offer will be delivered via email ten (10) days after the end of the Stay.

The offer can only be sent if the Customer has agreed to receive emails from Club Med at a valid email address.

Only this Cheerz Benefit is available to Platinum G.Ms®, and excludes any other Benefit from this Partner.

Links of London offer: 10% discount on all regular priced items by presenting your Great Member's card at their stores in Hong Kong.

Silver Cross offer: 15% discount on all regular priced items by presenting your Great Member's card at the store. *Offer not valid for Heritage collection (including Balmoral and Kensington) and Surf Aston Martin Limited Edition.*

L'Occitane offer: A 30% discount on 1-hour or above treatments at Spa L'OCCITANE in Hong Kong – Start Street Wanchai, Elements, Harbour City & Tuen Mun - by presenting your Great Member's card. *Offer valid for first trial only, once per person only and not cumulative with other promotions or offers, memberships and gift certificates. For cancellation or rescheduling of booking, a 24-hour notice is required. Booking & enquiry: (+852) 2143 6288*

Spa L'OCCITANE - Shop 3, Star Crest, 9 Star Street, Wan Chai, Hong Kong

Petit Spa L'OCCITANE – Tuen Mun - Shop M-5a, L'OCCITANE, MTR Level, V city, Tuen Mun, N.T

L'OCCITANE Well-Being Lounge - Shop 1013, 10/F, World Commerce Centre, Harbour City, Tsim Sha Tsui

Eric Kayser offers:

- A 20% discount on the whole bill for any purchase of minimum two items including at least one “monthly special” item
- A 30% discount on any combination of 3 items for a meal (i.e. sandwich / salad + 1 dessert + 1 drink)
- A 25% discount on pastry purchase (above HK\$250)

All above offer are not cumulative with any other promotional offer including set menus.

Maison Eric Kayser Mid-Level - 38 Caine Road Tel: 2178 2566

Maison Eric Kayser Wanchai - 248 Queen's Road East Tel: 3107 1380

Maison Eric Kayser Happy Valley - 60 Ventris Road Tel: 3107 0008

Maison Eric Kayser Sheung Wan - 8-10 Wing Lok Street Tel: 3107 1380

Maison Eric Kayser Pacific Place 3: 70 Queens Road East - 2177 6779

Cheerz, Links of London, Silver Cross, L'Occitane and Eric Kayser offers are valid from 01/11/2017 until 31/10/2018.

Other benefits which the Members will be individually informed by any means and on the www.clubmed.com.hk website can also be offered by Club Med® and its partners for the Programme during the Programme Year in progress.

Article 6 – Modification to the Great Members’ Standard Terms & Conditions or cancellation of the Programme

Club Med® reserves the right to modify these Great Members Standard Terms & Conditions at any time and especially the methods for the attribution and accrual of Great Members Points and the benefits described above, or detailed in any communication from Club Med®, or to cancel the Programme.

Club Med® will inform its Members of this individually, and on its website www.clubmed.com.hk.

The Member will be deemed to have accepted the modifications to the Great Members Standard Terms & Conditions if no written dispute is sent to the Customer Relations Department by any means permitting acknowledgement of receipt (recorded delivery letter with acknowledgement of receipt, email, etc....) within thirty (30) days following the information on the modification or cancellation, and beforehand, as soon as the Member has been able to acquire new Great Members Points. The refusal of modifications to the Great Members Standard Terms & Conditions will result in the Member and the people registered under the same G.M® number, being excluded from the Programme.

Article 7 – Great Members loyalty card

Club Med® issues and delivers a Great Members loyalty card (hereafter ‘Great Members Card’) to Members who have acquired Silver, Gold and Platinum status.

It is personal and Club Med® or its partner can demand its production so its holder can obtain the Benefits.

The Great Members card can be used by all the people registered under the same G.M[®] number as its holder, and Club Med[®] and its partners in the Programme disclaim all liability for a third party using a Great Members Card.

The Member must immediately inform the Customer Relations Department if his or her Great Members Card is lost, stolen or damaged.

The said Great Members Card will be replaced according to availabilities. The Member will receive a new Great Members Card when the Programme is annually updated, in accordance with the Member's status.

Article 8 – Personal data

Members can access all the information relating to the Programme concerning them in their Customer Area, in particular the number of Great Members Points acquired and the reason for their acquisition, their Status, the Benefits they are entitled to and the number of Great Members Points needed for the next Status.

The purpose for collecting and recording all the personal data related to the Programme by Club Med[®] in its Information System is to manage the Programme in the interests of the Member and the Member's household if applicable.

This data is liable to be stored, processed and transferred by Club Med[®] to Club Med's[®] in-house services which act on behalf of several entities in the Club Med[®] (including Club Med SAS and its subsidiaries) as well as to third parties (such as partners in the Programme), including outside HK and in countries with levels of data protection which are not equivalent to the protection in Hong Kong. These third parties can only access the Members' personal data in order to manage this Programme or on the instructions of the Club Med[®] Group's in-house services, for requirements connected to other objectives in strict compliance with the applicable legislation notably concerning data security.

The Member's opposition to the collection, recording or transfer of the personal data required for managing the Programme to third parties including abroad, would automatically make it impossible for Club Med[®] and its partners to supply the benefits offered by the Programme.

Each Member has a strictly personal right to access, rectify and oppose personal data on him or her, for legitimate reasons, by sending an ordinary letter to the Customer Relations Department at the following address: Club Med - Service Relation Client, 11 rue de Cambrai 75019, Paris Cedex, and by attaching a copy of a document of identity to the written request.

This data can also be used for commercial communication purposes notably by email or SMS by the Club Med[®] group and its partners if the Member has approved this.

Each member can oppose the commercial communications of the Club Med[®] group and/or its partners by clicking on the opposition link or by following the opposition procedure in commercial emails or SMSes or by writing to the Customer Relations department at the address mentioned above. The Member's opposition to these commercial communications can deprive the Member of the benefits he or she could be entitled to under the Programme or from the partners for the Programme.

A Member has the right to register against telephone prospection on an opposition list (Bloctel).

Article 9 – Liability

Club Med[®] can never be held liable for any loss resulting from or in relation to the Benefits supplied or which should be supplied by its Partners to the Programme.

Club Med® can never be held liable for any losses resulting from modifications to these Great Members Standard Terms & Conditions or the cancellation of the Programme.

If Club Med® or one of its partners wrongly refused a benefit to a Member, the said Member would only be entitled to claim the Benefit which was improperly refused, providing it is available.

Any fraud or non-compliance with these Great Members Standard Terms & Conditions by a Member can result in the Member's exclusion from the Programme, and Club Med® reserves the right to bring, if necessary, appropriate legal proceedings against it.

Article 10 – Governing Law and jurisdiction

These Great Members Standard Terms & Conditions are governed by French law.

Any dispute which arises relating to the application or the modification of these Great Members Standard Terms & Conditions or the cancellation of the Programme will be settled amicably. In the event of a persisting disagreement, and subject to the statutory provisions, the dispute will be submitted to the competent Paris courts.