

1. The offers apply at the Club Med reservation center in Hong Kong only (call center 3111 9388 and office in Wanchai, Fortis Tower, 26F, 77-79 Gloucester road) and do not apply to online transactions.
2. The offers are available for 1O1O user with a valid Hong Kong or Macau identity card only. You may have to present a valid Hong Kong or Macau identity card and provide proof of being part of 1O1O users at the time of the booking.
3. Reservation must be confirmed with deposit before the expiry date of the offer.
4. Advance reservation is required and booking is subject to resort availability.
5. Free Membership offer is only available for traveling periods until April 30th, 2018.
6. A minimum stay of 4 nights is required for enjoying room upgrade offer and Maldives offer.
7. Room upgrade offer is valid for only some departure dates / resorts and is subject to availabilities. For more information, please contact Club Med call center at 3111 9388.
8. Booking period: until 31st December, 2018
9. Traveling period: from 8th December, 2017
10. No cancellation is allowed once a package has been confirmed. All payments made are non-refundable and non-transferrable.
11. The offers can be used in conjunction with other Club Med ongoing normal promotional or discount offers (excluding special offers and the sponsorship programme offer). Please check with Club Med travel consultants for details.
12. The offers cannot be used on an existing booking.
13. 1O1O customers can cumulate free membership offer and room upgrade offer OR free membership offer and Maldives offer, but not room upgrade and Maldives offer.
14. 1O1O is not the supplier of the services and makes no representation or guarantee as to the quality of the above item and accepts no liability for any matters arising from or in relation to the same. Any dispute or complaint in connection with the above-mentioned item must be directed at the supplier.
15. Club Med reserves the sole right to vary or cancel the offer and/or amend or alter these Terms and Conditions at any time with appropriate notice. In the event of any dispute, the decision of Club Med shall be final and conclusive.