

“This summer, say goodbye to constraints and obligations. Feel free to disconnect and recharge with your loved ones in our company. We look forward to welcoming you to Club Med Vittel Golf Ermitage.”

Your Resort Manager, Erick Bertrand.

Enjoy a peaceful holiday at Club Med! All sanitary measures have been taken to guarantee your safety and allowing you to make the most of your stay. Discover below the changes implemented, and find the rest of the information about your Resort on the App or on the Club Med website.

1. Check-in check-out

In order to respect sanitary measures, the arrival and departure times have been modified:

Our Easy Arrival service* allows you to prepare your stay so that everything is ready as soon as you arrive!

*** If you arrive with your own transport:**

- You will be able to access the Resort between 4 and 8pm.
- Rooms must be vacated before 10am without exception, with departure from the Resort no later than 3pm.

*** If you travel with Club Med:**

- You will be able to access your room as soon as you arrive (subject to the application of sanitary measures, a delay may justify a slight waiting time).

2. Wearing a Mask

To ensure your safety and that of your loved ones, wearing a mask will be mandatory in closed spaces. We advise you to bring your own masks but you will be able to purchase some in the Club Med shop at the resort.



3. *Activities & Sports*

Looking forward to discovering the activities?

Good news, all those normally offered at this Resort are available! Archery, golf, fitness, horse-riding...You'll be spoilt for choice! During your stay, team sports will be reserved for family practice. Matches and tournaments are not permitted at this time, except for tennis and bocce. Strict sanitary protocols will be applied to ensure your safety. Our cardio-training room will also be accessible by respecting the sanitary rules of use, some of its equipment could be momentarily inaccessible to respect the physical distance regulations. We recommend that you bring your own walking equipment, as the loan of equipment is currently subject to strict sanitary protocol.



4. *Restaurants & bars*

Enjoy your meals with complete peace of mind thanks to more flexible hours and assisted service at our buffet counters.





5. Spa & Pool

Our Hammam sauna, jacuzzi and relaxation room must remain closed until further notice.

Our Spa by Payot will be open and the team will be ready to help you enjoy a moment of relaxation and serenity.

Our swimming pools will also be open. Here are a few important points about their functioning:

- A circuit will be organized so that people will cross each other as little as possible...
- The capacity of our swimming pools will be limited according to its size (1 person per 4m²).
- No collective sports will be organized in the pool.
- A soapy shower will be mandatory before entering the pool.
- Aquafitness lessons are maintained
- As one of the swimming pools of this Resort is covered, you may be required to wear a mask before entering the area.

6. Entertainment

Thanks to the entertainment program that we have concocted for you, you will spend many enjoyable moments in complete safety.

Live concerts, artistic performances, DIY workshops, local sweets, games, family snacks. There will be no GO® shows as we usually do, but plenty of other equally fun activities! We will use the open and spacious areas of the Resort for the festive atmosphere: our theatre, Gourmet Lounge and bars will offer live music and DJ sets throughout the week.



7. Work hub

Do you have to work during your stays? Dedicated spaces will be made available to allow you to organize your meetings in complete tranquillity.

The information in this document

Information for summer 2020, dated 01/07/2020. The measures presented in this document may change locally, depending on local, regional or national regulations in force at the time of your stay.