

“This summer, say goodbye to constraints and obligations. Feel free to disconnect and recharge with your loved ones in our company. We look forward to welcoming you to Club Med La Palmyre”

Your village chief, Marco Sciara

Enjoy a peaceful holiday at Club Med! All sanitary measures have been taken to guarantee your safety and allow you to make the most of your stay. Discover below the changes implemented, and find the rest of the information about your Resort on the App or on the Club Med website.



1. Check-in check-out

In order to respect sanitary measures, the arrival and departure times have been modified:

Our online service Easy Arrival* allows you to prepare your stay so that everything is ready as soon as you arrive! Serenity and time saving guaranteed.

*** If you arrive on your own:**

- You will be able to access the Resort between 4:00 and 8:00 pm.
- Rooms must be vacated before 10am without exception, with departure from the Resort no later than 3pm.

*** If you travel with Club Med:**

- You will be able to access your room as soon as you arrive (there might be a slight waiting time due to the application of sanitary measure).

2. Wearing of masks

To ensure the safety of you and your loved ones, wearing a mask might be mandatory in some areas. We advise you to bring your own masks but you will also be able to get some in the village shop.

3. Sports & Activities

Looking forward to discovering the activities?

Good news, all those normally offered at this Resort are available! Sailing school, fitness courses, mountain bike school...You'll be spoilt for choice! During your stay, team sports will be reserved for family practice. Matches and tournaments are not permitted at this time. Strict sanitary protocols will be applied to ensure your safety. Our cardio-training room will also be accessible by respecting the sanitary rules of use, some of its equipment could be momentarily inaccessible due to the physical distances regulations.

4. Welcoming your children at our Kids Club



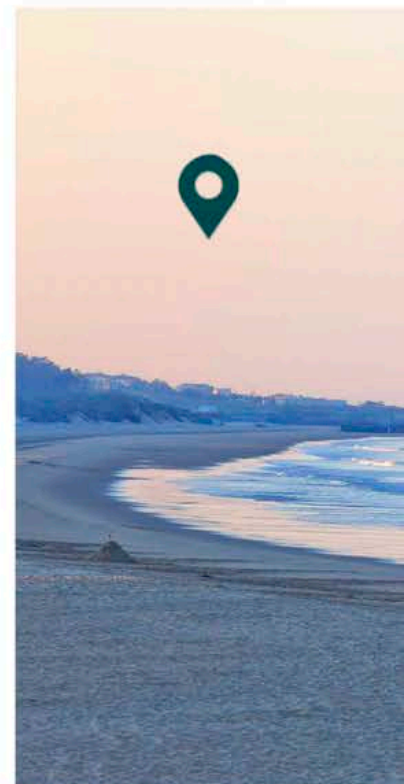
All our child and youth care facilities will be open in accordance with the measures detailed below. Our GO team is looking forward to getting to know your child!

If your child is enrolled in Baby Club (4 to 23 months), Petit Club (2 to 3 years) or Mini Club Med (4 to 10 years):

- Before entrusting your child to us, we will ask you to systematically take his/her temperature in the morning. For children under 3 years old, we suggest you to use a rectal thermometer for its reliability. If your child's temperature is above 38°, we will ask you to keep your child until these symptoms disappear.
- Barriers must be respected at registration and at each welcome: wearing a mask, keeping a safe distance, disinfecting hands and those of the child is required.
- You will be able to discuss any further details or learn how your child is settling into the Club via telephone and email.
- You will be able to visit the facilities on closing day (Sunday). The rest of the week, the premises will be reserved for children and GOs.
- If your child shows symptoms during the day, his or her temperature can be taken by the GO/medical team.
- In the event of an emergency, please come and collect your child without delay.
- Hygiene and disinfection measures will be reinforced throughout the week.

For children under 3 years old welcomed at Baby Club® or Petit Club®, important documents and equipment to prepare and pack before your arrival:

- Your Personal Child Health Record ('red book') or a record of their vaccinations.
- In addition to your usual equipment, be sure to bring an extra dummy and cuddly toy with you, that will stay all week long in the Club and cannot be brought back into your room.
- For children who can walk: please bring one pair of clean shoes that will only be used at Baby Club® and Petit Club®
- Bring a thermometer. Preferably a rectal thermometer.
- Adults are required to wear masks in reception when dropping or picking up children.



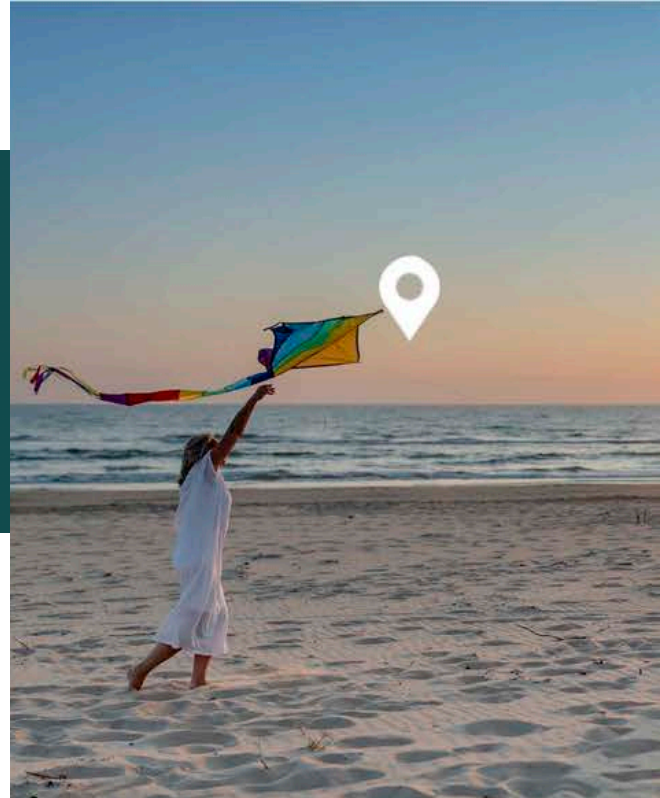
For children between 4 and 10 years old registered at Mini Club Med, your children will be welcomed by age group during the different activities.

Mini Club Med will be open from 8.30am to 5pm and closed in the evening for a thorough cleaning of all buildings and equipment. The show and the dinners of the Mini Club are suspended, nevertheless many activities will be proposed during the evenings in order to spend precious family moments together.

If your child wishes to participate in the Passworld (between 11 and 17 years old).

Does your teen want to join a GO team to discover activities and meet other teens? Great idea!

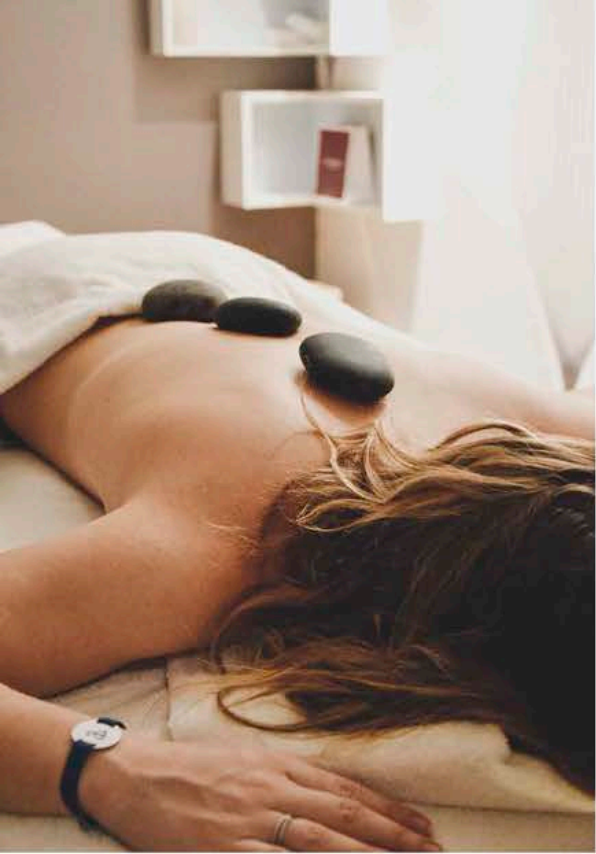
Inside Passworld, he or she will have to wear a mask if the safety distances cannot be kept. He or she will also need to take his or her temperature before joining the group, and only come if it's below 38°. GOs will be equipped with thermometers. If the teen shows symptoms during the day, they will be able to take his or her forehead temperature.



5. Restaurants *and bars*

Enjoy your meals with complete peace of mind thanks to more flexible hours and assisted service at our buffet counters.





6. Spa pool

Our Hammam sauna, jacuzzi and reservation room must remain closed until further notice.

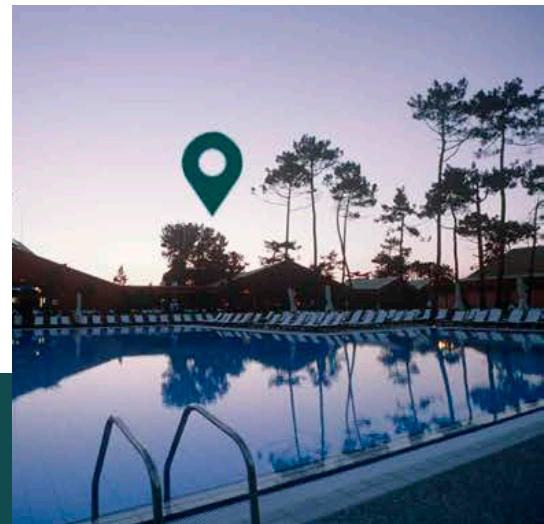
Our Club Med SPA will also not be available during July.

Our swimming pools will be open. Here are a few important points about their functioning:

- A circuit will be organized so that people will cross each other as little as possible.
- The capacity of our swimming pools will be limited according to its size (1 person per 4m²).
- No collective sports will be organized in the pool,
- A soapy shower will be mandatory before entering the pool,
- Wearing a cap is not mandatory at this time.
- Our aquafitness courses are maintained

7. Animations

Thanks to the entertainment program that we have concocted for you, you will spend many enjoyable moments in complete safety. Live concerts, artistic performances, DIY workshops, local sweets, games, family snacks. There will be no GO shows as we usually do, but plenty of other equally fun activities! We will use the open and spacious areas of the Resort for the festive atmosphere: our theatre, Gourmet Lounge and bars will offer live music and DJ sets throughout the week.



Find out more about our sanitary measures

Information for summer 2020, dated 01/07/2020. The measures presented in this document may change locally, depending on local, regional or national regulations in force at the time of your stay.