



HOKKAIDO TRANSFER CONDITIONS

Last update: 31 August 2023

Club Med Tomamu Hokkaido (**distanced at 110km**) and Club Med Sahoro Hokkaido (**distanced at 131km**), Club Med Kiroro peak (**distanced at 108km**) are relatively far, from the main airport, New Chitose airport. Weather conditions are also unpredictable during winter. Hence, we recommend guests to **factor in extra time** for any unexpected delays.

You can choose from four transport options to reach our resorts.

1. Scheduled bus transfer
2. Train (JR)
3. Self-drive, complimentary parking is available.
4. Pre-booked private transfer, please contact call center
 - Malaysia : 03-2053 1888
 - Singapore : Phone Number: 1800 258 2633
 - Thailand : 02 035 6788
 - Indonesia : 0 800 1 258 263
 - India : 0008000404477

* Our operating hours are Monday to Saturday, including public holidays, from 09:00 to 18:30 GMT+8. We are closed on Sundays.

NEW CHITOSE AIRPORT

Transfer schedule from New Chitose Airport to Club Med Tomamu

Travel Time : 120 minutes

Latest Flight Time		Airport Departure Time		Club Med Tomamu
Latest DOM FLYT	Latest INT FLYT	DOMESTIC	INTERNATIONAL	Arrival
9:30	9:15	10:30	10:45	12:45
11:30	11:15	12:30	12:45	14:45
13:15	13:00	14:15	14:30	16:30
15:00	14:45	16:00	16:15	18:15
16:45	16:30	17:45	18:00	20:00
18:45	18:45	20:00	20:15	22:15

Minimum Connecting Time from flight arrival to transfer time

✓ Domestic flight : Minimum **60** minutes ✓ International flight : Minimum **90** minutes

Transfer schedule from Club Med Tomamu to New Chitose Airport

Travel Time : 120 minutes

Club Med Tomamu	Airport Arrival Time		Earliest Flight Time	
DEPARTURE	INTERNATIONAL	DOMESTIC	INT FLYT	DOM FLYT
5:00	7:00	7:10	9:00	9:00
7:15	9:15	9:25	11:15	10:55
9:15	11:15	11:25	13:15	12:55
11:15	13:15	13:25	15:15	14:55
13:15	15:15	15:25	17:15	16:55
15:15	17:15	17:25	19:15	18:55

Minimum Connecting Time from transfer to flight departure

✓ Domestic flight : Minimum **90** minutes ✓ International flight : Minimum **120** minutes

Transfer schedule from New Chitose Airport to Club Med Sahoro

Travel Time : **165 minutes**

Latest flight Time		Airport Departure Time		Club Med Sahoro
Latest DOM FLYT	Latest INT FLYT	DOMESTIC	INTERNATIONAL	Arrival
9:15	9:00	10:15	10:30	13:15
11:30	11:15	12:30	12:45	15:30
14:00	13:45	15:00	15:15	18:00
16:30	16:15	17:30	17:45	20:30
18:45	18:45	20:00	20:15	23:00

Minimum Connecting Time from flight arrival to transfer time

✓ Domestic flight : Minimum **60** minutes ✓ International flight : Minimum **90** minutes

Transfer schedule from Club Med Sahoro to New Chitose Airport

Travel Time : **165 minutes**

Club Med Sahoro	Airport Arrival Time		Earliest flight Time	
DEPARTURE	INTERNATIONAL	DOMESTIC	INT FLYT	DOM FLYT
4:30	7:15	7:25	9:15	9:15
7:00	9:45	9:55	11:45	11:25
9:30	12:15	12:25	14:15	13:55
12:00	14:45	14:55	16:45	16:25
14:30	17:15	17:25	19:15	18:55

Minimum Connecting Time from transfer to flight departure

✓ Domestic flight : Minimum **90** minutes ✓ International flight : Minimum **120** minutes

Transfer schedule from New Chitose Airport to Club Med Kiroro Peak & Club Med Kiroro Grand

Travel Time : **120 minutes**

Latest flight Time		Airport Departure Time		Club Med Kiroro Grand	Club Med Kiroro Peak
Latest DOM FLYT	Latest INT FLYT	DOMESTIC	INTERNATIONAL	Arrival	
9:30	9:15	10:30	10:45	12:45	12:55
11:30	11:15	12:30	12:45	14:45	14:55
13:15	13:00	14:15	14:30	16:30	16:40
15:00	14:45	16:00	16:15	18:15	18:25
16:45	16:30	17:45	18:00	20:00	20:10
18:45	18:45	20:00	20:15	22:15	22:25

Minimum Connecting Time from flight arrival to transfer time

✓ Domestic flight : Minimum **60** minutes ✓ International flight : Minimum **90** minutes

Transfer schedule from Club Med Kiroro Peak & Club Med Kiroro Grand to New Chitose Airport

Travel Time : **120 minutes**

Club Med Kiroro Peak	Club Med Kiroro Grand	Airport Arrival Time		Earliest flight Time	
DEPARTURE		INTERNATIONAL	DOMESTIC	INT FLYT	DOM FLYT
6:50	7:00	9:00	9:10	11:00	11:00
8:30	8:40	10:40	10:50	12:40	12:20
10:00	10:10	12:10	12:20	14:10	13:50
11:45	11:55	13:55	14:05	15:55	15:35
13:30	13:40	15:40	15:50	17:40	17:20
15:00	15:10	17:10	17:20	19:10	18:50

Minimum Connecting Time from transfer to flight departure

✓ Domestic flight : Minimum **90** minutes ✓ International flight : Minimum **120** minutes

MEETING POINT AT THE NEW CHITOSE AIRPORT

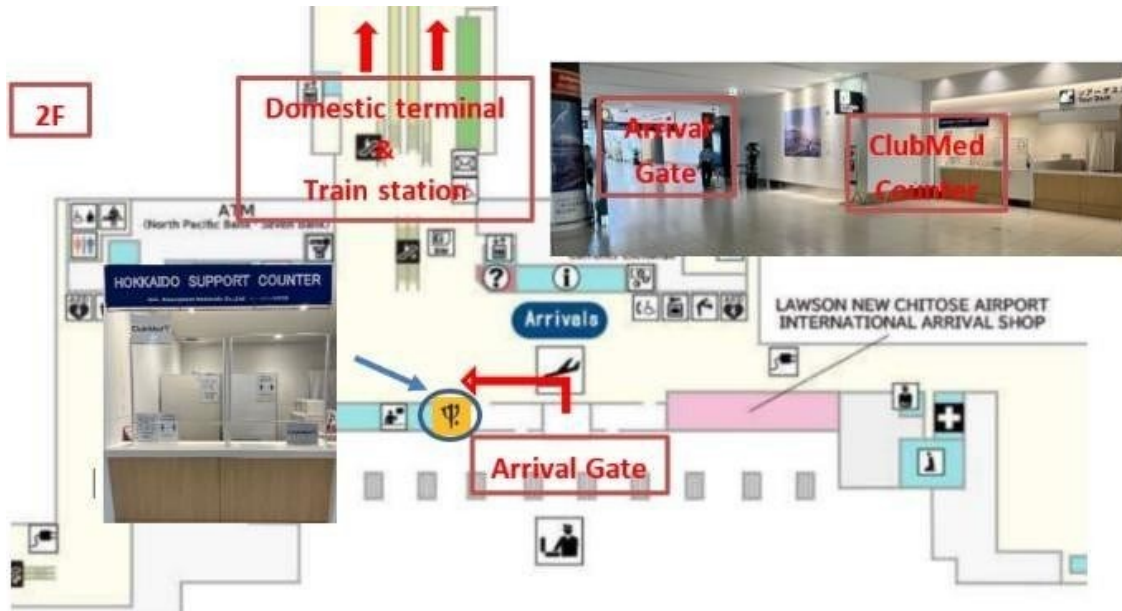
For guests who has opted for the collective transfers, you are advised to proceed to the Club Med counter as soon as you exit the arrival gates to register your attendance and sign up for the collective transfer.

Should there be a waiting time, guests can leave and come back to the Counter 15 minutes before the scheduled departure time. (Time will be confirmed by the Club Med representative at the airport).

INTERNATIONAL TERMINAL (2F)

*The exact location of the Club Med counter may subject to change.

1. Pass Customs, collect your luggage and exit the Arrival Gates.
2. Meet our Club Med representative at the Club Med counter located on **Arrival Floor, Level 2F**.
 - a. *Register your attendance* and sign up for the collective transfer at the counter.*
 - b. *Please note that there is no storage of luggage during the waiting time.*
3. Our representative will assist you to the Transfer Waiting Area, on Ground Floor.



DOMESTIC TERMINAL (1F) Domestic terminal recommended for JR (Train) transit.

*The exact location of the Club Med counter may subject to change.

1. Collect your luggage.
2. Meet our Club Med representative at the Club Med shared counter located between Arrival Gates 4 and 5, Level 1F (JAL ARRIVAL AREA).
 - a. *Register your attendance* and sign up for the collective bus transfer at the counter.*
 - b. *Please note that there is no storage of luggage during the waiting time.*
3. Our representative will assist you to the Transfer Waiting Area.
4. Other guests from the international terminal will also board this transfer.



For more information: <https://www.new-chitose-airport.jp/en/>

TOKACHI OBIHIRO AIRPORT (DOMESTIC)

Transfer schedule

Travel Time : **85 minutes to Sahoro**

: **80 minutes to Tomamu**

Route : Obihiro Airport → Kofuku IC = (Doto Expressway) = 〈Tomamu IC〉 → Club Med Tomamu

: Obihiro Airport → Kofuku IC = (Obihiro Hiroo) = 〈Memuro Obihiro IC〉 - National Route 38 → Club Med Sahoro

Operations : **Transfer per flight**

Meeting Point at the Obihiro Airport

Upon arrival, a bus or taxi driver will be on hand to transfer you to the resort.



For more information: <https://obihiro-airport.com/>

TRANSFER BETWEEN SAHORO AND TOMAMU

Transfer schedule

Travel Time : 45 minutes

Operation : 1 Transfers

Meeting Point

Upon arrival, a driver will be on hand for transfer to the next resort.

CLUB MED SAHORO ⇔ CLUB MED TOMAMU

SCHEDULE	SAHORO → TOMAMU	TOMAMU → SAHORO
	16:30 – 17:15	17:30 – 18:15

*Price: 5,000 JPY (Over 3 years old) Per person / One way

* This transfer must be pre-booked.

INFORMATION FOR TRAIN

1. Please make your way to JR Shin-Chitose Airport station which is location on the B1 Domestic floor of the Chitose Airport.
2. When you get to the station, please find the 'Midori no Madoguchi' office to purchase the train ticket. 'Midori no Madoguchi' office is located right next to the tour counter. You can easily recognize the office with below green logo.



『Midori no Madoguchi』

3. You can purchase cash or credit card in JPY.
 4. After purchased your ticket, please make your way to the platform, and get onto the train.
- 5.1 **There is no direct train from Chitose Airport Domestic Station to Tomamu & Shintoku station, please transit the train at Minami-Chitose Station. (It is the next station after Chitose Airport Station.)**
 - 5.2 **Some trains go directly from Chitose Airport Station to Otaru Station, while others require a transfer. Please check at the Midori-no-Madoguchi at Chitose Airport Station before boarding.**

For more information: <https://www.irhokkaido.co.jp/global/index.html>

TOMAMU STATION

Transfer schedule

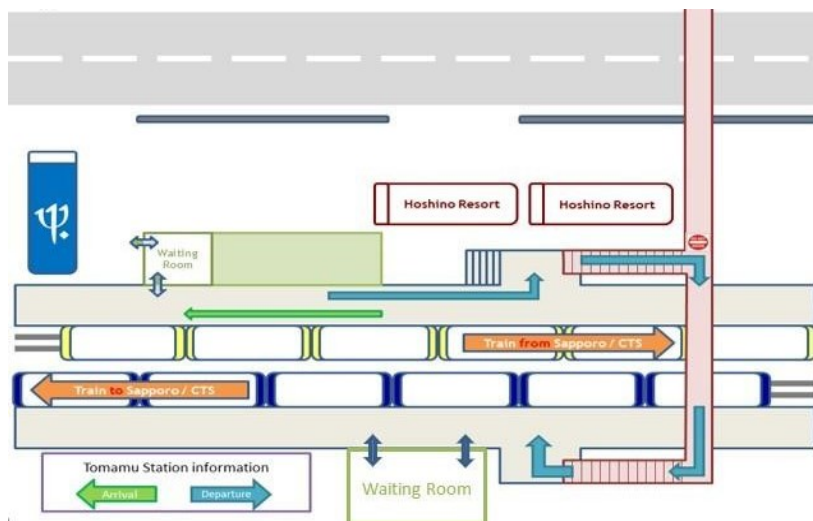
Travel Time : 5 minutes to Club Med Tomamu

Operation

1. Only arriving trains from Sapporo / New Chitose Airport are connected.
2. Only departing trains to the bound for Sapporo / New Chitose Airport are connected.
3. The last departure time of the resort connected to the train is around 16:00 (OZORA8/16:18)
4. Unmanned station / No ticketing machine Meeting Point at the Station

INFORMATION FOR TRAIN

Upon arrival, a Club Med driver or staff will be on hand for transfer to the Resort.



SHINTOKU STATION

Transfer schedule

Travel Time : 15 minutes to Club Med Sahoro

Operation : Transfer per Express train (Train name = Ozora or Tokachi)

Meeting Point at the Station

Upon arrival, a driver will be on hand to transfer to the Resort.

Club Med

OTARU STATION

Transfer schedule

Travel Time : **40 minutes to Club Med Kiroro Peak & Club Med Kiroro Grand**

Operation : **No transfer service (Only Private transfer or own arrangement)**

Club Med does not arrange the transfer service. You may make a direct booking for a transfer from Sapporo city and Otaru Station from <https://www.kiroro.co.jp/access-winter/>

TRANSFER CONDITIONS

1. Change Conditions

- ✓ Changes to transfers are subject to availability.

2. General Information of the Transfer Operation

- ✓ All the transfers are **non-smoking & free seating**. During peak periods, group of guests may be seated separately.
- ✓ Transfer routing and duration may change and is subject to the traffic conditions.
- ✓ In case of flight irregularity or if your guests miss the transfer, please note that
 - Flight irregularity is out of our responsibility. Please be informed that we cannot assume responsibility if guests miss their corrective transfer. In that case we will suggest another transfer or private transfer, but you will have to pay in the village.
 - In the case where Guests need an overnight stay, costs will be borne by guests.
 - In the case where guests use the JR (Train) to Tomamu Station, costs will be borne by guests. In the case where guests use the transfer from Tomamu Station to Club Med Tomamu, costs will be complimentary.
 - If GM makes their own arrangements, transfer costs will be borne