Club Med Snow Report

MALAYSIA EDITION 2023

Pts in parentheses are in comparison to APAC average

39.9 years old in average

34% 27% 34%

35-44 45-54 55-64 years old years old years old

49%

Group Types

17% 13% Families Couples Singles

Snow Holiday Goers

38% 73% 25-34

51% earn more than

years old (+4pts)

have children (+4pts)

MYR18k/month per household



Malaysians are familiar with snow holidays

1 in 3 have been on a snow holiday in the last five years

34% in the next two years intend to try summer mountain

will stay between 7 to 10 4 in 10 days for a snow holiday

"Snow holidays" to a Malaysian is

68% 66% beautiful views

snow-related activities (+5pts)

(+7pts)

56% winter festivals

49% warm memories

47% cultural experiences (-3pts)

36% escape from the heat (+12pts)

Top 5 Motivations For A Snow Holiday

66% 58% landscape &

ski activities

(+15pt)

(+34pts)

cultural discovery (+18pts)

*5*7% escape routine; spa (+12pts)

52% snow adventures

(+19pts)

52% travel photography (+20pts)



(+7pts)

Malaysians prefer to *plan ahead* and are active *digital users*

plan at least 7 months ahead of their holiday

Top 4 Travel Companions

Spouse

Children (+5pts)

Parents

Friends

Top 3 Social Media Platforms

Facebook

Instagram (+31pts)

TikTok (+21pts)

It is important to utilise these platforms to garner greater brand presence for Club Med.



Malaysians are *snow-seekers* of the world and *hassle-free* organisers

Favourite Destinations

Switzerland (+14pts) Japan (+5pts) South Korea (+3pts) Canada (-8pts) China (-5pts)

Top 3 Factors For A Snow Holiday

Large range of desired activities (66%)

Choice of activities within budget (59%)

Able to enjoy a relaxing & active time (57%)

choose to stay in resorts

find all-inclusive more efficient than DIY trips

view having a kids' club on their holiday crucial

86% see all-inclusive as a chance to try new activities

Malaysians are driven by *novelty* and *buket-listing* in winter sports

have ski and/or snowboard experience

half are ntermediate or advanced level

Top 3 Reasons To Do Winter Sports

Novelty of something different enjoyment (+21pts)

Excitement &

(+3pts)

On their bucket list (+11pts)

families are willing to invest in indoor ski lessons for their children (+4pts)

is the age believed to be ideal to learn skiing/ snowboarding

that have gone for a snow holiday in the last five years intend to go in the next two years



This is Club Med-the leader of all-inclusive holidays

1956

First Club Med Snow opens in Levsin

1987

Club Med Sahoro in Hokkaido opens

mountain resorts around the world

professional ski & snowboard instructors More than

500

ski medals presented to kids from Malaysia in 2023

65 + yearsof snow expertise