

Terms & Conditions for JAL

This tour is planned and operated by Club Med ("we" or "us") (travel agency business registered with the Commissioner of the Japan Tourism Agency (Registration No. 536)), and any participants joining this tour need to enter into an agent organized tour contract ("Tour Contract") with us. This document, together with the website, form part of the written explanations of the terms and conditions of transactions described in Article 12-4 of the Travel Agency Act and of contract documents described in Article 12-5 of the same Act. In addition to this document, the contents of the travel contract to be concluded by the customer shall be as described in the attached "Club Med domestic tour terms & conditions".

■ Schedule

Day			Stay	B	L	D
1		Departure from the Airport ✈️ (scheduled flight) Arrival at Shin Chitose / Obihiro / Ishigaki Airport Club Med shuttle bus to Club Med	Club Med	-	-	☑️
2	2 3 4 5 6	Stay at Club Med all meals included All-inclusive holiday at Club Med	Club Med	☑️	☑️	☑️
3	4 5 6 7	Club Med shuttle bus to Chitose / Obihiro / Ishigaki Airport Departure from Chitose / Obihiro / Ishigaki Airport ✈️ (scheduled flight) Arrival at the Airport	Club Med	☑️	-	-

■ Check-in / 15:00, Check-out / 10:00

■ All meals included from check-in to check-out.

No refunds will be made even if changes are made to meal conditions at Club Med due to your flights or for other reasons.

■ Tour Conductors : No tour conductors will accompany the tour.

■ Airline : JAL

■ **Tour price** : The tour price indicated is valid only at the present time. tour fares or Class J individual inclusive tour fares) are applied. In the case of individual inclusive tour fares, airfares might change depending on the seat availability of your flight at the time you apply and the "cancellation fee for a flight ticket" stated in the table below will become applicable at the same time as you enter into your Tour Contract. When those fares are refunded, you have to pay a prescribed cancellation fee for each flight.

* No refund fees will be charged. The displayed tour price will be the basis for calculating the amount of the "application fee," "cancellation fee," "penalty fee," and "compensation for changes".

■ Termination of a Tour Contract : You can terminate your Tour Contract at any time by paying the cancellation fee specified below.

■ **Cancellation fee** : After the execution of a Tour Contract, if you cancel the Tour Contract In the event that the customer cancels the contract for your personal reasons, the following cancellation fees per customer will be charged in relation to the tour price.

Date of cancellation of Travel Contract [If individual inclusive tour fares (dynamic pricing) are applied]	Cancellation fee (per person)
If you terminate the Tour Contract after you have entered into it	Up to the amount of a cancellation fee, etc., for a flight ticket when the Tour Contract is canceled
If you terminate the Tour Contract 20 days prior to the date preceding the tour start date or later	Up to whichever is the larger of (i) 20% of the tour price or (ii) a cancellation fee, etc., for a flight ticket when the Tour Contract is canceled
If you terminate the Tour Contract 7 days prior to the date preceding the tour start date or later	Up to whichever is the larger of (i) 30% of the tour price or (ii) a cancellation fee, etc., for a flight ticket when the Tour Contract is canceled
If you terminate the Tour Contract on the date preceding the tour start date	Up to whichever is the larger of (i) 40% of the tour price or (ii) a cancellation fee, etc., for a flight ticket when the Tour Contract is canceled
If you terminate the Tour Contract on the tour start date	Up to whichever is the larger of (i) 50% of the tour price or (ii) a cancellation fee, etc., for a flight ticket when the Tour Contract is canceled
If you terminate the Tour Contract after the start of the tour, or do not participate in the tour without notifying us in advance	Up to 100% of the tour price

■ Cancellation fee for flight tickets of JAL package plans

Exclusive airfares for domestic tour products (individual inclusive tour fares or Class J individual inclusive tour fares) are applied. In the case of individual inclusive tour fares, airfares might change depending on the seat availability of your flight at the time you apply and the "cancellation fee for a flight ticket" stated in the table below will become applicable at the same time as you enter into your Tour Contract. When those fares are refunded, you have to pay a prescribed cancellation fee for each flight. *No refund fees will be charged.

• JAL package plans departing on or before April 11, 2023

Date and time of refund	Cancellation fee (per flight)
55 days prior to the scheduled flight date or earlier	500 yen
21-54 days prior to the scheduled flight date	2,000 yen
8-20 days prior to the scheduled flight date	3,000 yen
1-7 days prior to the scheduled flight date	6,000 yen
By the departure time of your scheduled flight on the date of the flight	9,000 yen
After the departure time of your scheduled flight	100% of the fare

• JAL package plans departing on or after April 12, 2023

Date and time of refund	Cancellation fee (per each single trip)
55 days prior to the scheduled flight date or earlier	500 yen
21-54 days prior to the scheduled flight date	2,000 yen
8-20 days prior to the scheduled flight date	3,000 yen
1-7 days prior to the scheduled flight date	6,000 yen
By the departure time of your scheduled flight on the date of the flight	9,000 yen
After the departure time of your scheduled flight	100% of the fare

* Please contact the Club Med contact center for the details of the type of your issued flight ticket, cancellation fees and our tour products.

* You can visit the JAL website (external website) to check their ticket cancellation policies. <https://www.jal.co.jp/jp/ja/dom/charge/iit/index.html>

▶ [Link to Club Med domestic tour Terms and Conditions](https://www.clubmed.co.jp/l/terms?locale=en-JP) <https://www.clubmed.co.jp/l/terms?locale=en-JP>

Club Med K.K (Japan)

Miyako Gotanda Building West 2F, 5-6-2 Osaki, Shinagawa-ku, Tokyo 141-0032

Club Med Contact Center Tel: 0088-21-7008

Monday - Saturday and holidays: 10:00 - 18:30 (Sunday: Closed)

* If you wish to cancel your tour, please contact the Contact Center during our business hours. Please be mindful of the date the cancellation fee starts to be charged as any cancellation requests placed via chat message or email, etc. out of business hours will be processed on the following business day.

Certified General Travel Services Managers

Kiyomi Yamanishi and Toshiya Tamura

* Certified Travel Services Managers are personnel responsible for business at the office handling your tour. If you have questions about the explanations given by the clerk regarding your tour contract, please do not hesitate to contact the abovementioned Travel Services Managers.