



Information for Club Med Dynamic Packages

The Club Med Dynamic Packages price changes depending on when you apply.

We will indicate the selling price by reflecting the availability of resorts and flights and always offer the latest tour price. Even if the tour price changes after your booking, we will not refund or collect the price difference.

[Acceptance of booking]

We accept booking until the day prior to the departure. However, for bookings after 10 days prior to the departure, please inquire at Club Med contact center.

We may be unable to accept your booking depending on our circumstances.

[Number of reservations]

Reservations can be made for one to nine people (including accompanying infants) at a time. If you wish to make a reservation for more than 7 people, please make a new application.

[Notes for booking]

With respect to the tour price, the latest tour price is calculated on each occasion based on the market price at the time of preparing the tour plan, and therefore we do not accept any changes after the booking is completed. You are not allowed to make any changes to the date of departure, date of return, room type, number of nights, flights (flight number, class, etc.), passengers (name, age and sex) and other matters. Please cancel your booking and then book a new tour according to your desired conditions. When canceling a tour, including a reduction in the number of tour participants, you will be charged a cancellation fee as prescribed.

[Waiting list]

No waiting list is available for Club Med Dynamic Packages.

[Changes to tour participants]

We do not accept any changes. We will arrange a flight ticket based on the name, age and sex entered when you apply for the tour. If any changes are made to tour participants, please cancel your booking and then book a new tour. When canceling a tour, you will be charged a cancellation fee as prescribed.

If the information entered for booking is different from the actual passenger information or is incorrect, the passenger will not be allowed to board. You may need to purchase, at your own expense, a flight ticket at the normal fare on the day of the flight.

[Additional tour participants]

When adding tour participants, keep the booking you already made and book a new tour for the additional participants. You are not allowed to make any addition or change to the record of booking already made.

[Cancellations]

If you cancel the tour agreement at your own convenience after it has been concluded, the following cancellation fee will be charged per each tour participant in relation to the tour price. Please confirm the tour terms and conditions (cancellation fee, etc.) before concluding the tour agreement.



Club Med Dynamic Packages Matters to be noted for Peach plans

[Make sure to read before booking]

The content of service and rules are different from our plans using other airlines. Please check it before you book.

[Seat reservation]

We do not accept any requests for seat reservations. Even if you travel with your family members or as a couple or with infants under the same booking, you may be unable to have seats next to each other. In addition, you are not allowed to reserve or change seat assignments at the time of check-in.

*Because your airline ticket is for tours, you cannot confirm your booking or reserve or change seat assignments at the Peach website or call center.

[Changes to tour participants]

We do not accept any changes to the tour participants. To change tour participants, you need to book a new tour and we may be unable to arrange it depending on the circumstances.

If the name of a tour participant is incorrect, you will need to cancel the booking and book a new tour. Please be careful when booking a tour.

[Infants on board]

Only one baby or infant is allowed to sit on the lap of one adult. If an adult is traveling with two infants, one of them will require a seat reservation and will be charged.

When you use a seat for an infant, be sure to bring a child seat with you. (No child seats are available for rental on board.)

Babies less than 8 days old are not allowed to board the plane.

Babies 8 days old to 1 year old (infant) can be accompanied.

[Checked baggage and carry-on baggage] For details, see the official Peach website.

●With the tour price, one passenger is allowed to check in one piece of baggage weighing 20 kg (the total of length, width and height must not exceed 203 cm). If your baggage exceeds the baggage allowance, report it to the airport counter and pay excess baggage fees at least 30 minutes prior to the time of departure.

Because your flight ticket is for tours, you cannot pay in advance any excess baggage fees or checked baggage expenses for sporting goods, etc.

●With respect to carry-on baggage, one passenger is allowed to carry on one personal item, of which the total of length, width and height must not exceed 115 cm, and one carry-on bag, and the total weight must not exceed 7 kg. If your baggage exceeds the above baggage allowance, check it after paying the checked baggage fee. If there is no storage space left on board for your carry-on baggage, check it in the baggage compartment even if it does not exceed the prescribed size.

[Check-in procedure]

Complete check-in at a self-service kiosk at least 90 minutes to 30 minutes prior to the time of departure.

If you have any baggage to be checked, check it at the counter at least 30 minutes prior to the time of departure.

If you do not complete check-in at least 30 minutes prior to the time of departure, you will not be allowed to board the plane. This applies to failure to complete check-in for any reason, including delays in ground transportation or traffic congestion. Please come to the airport with time to spare.



After check-in, pass through airport security at least 25 minutes prior to the time of departure and come to the boarding gate at least 20 minutes prior to the time of departure. After the gate closes, you will not be allowed to board the airplane. Please come to the airport with time to spare.

If you miss the flight, you can pay for that journey (arrange a flight by yourself) and enjoy the remaining part of the tour, but there will be no refund for unused segments of the journey.

[Presentation of Identification Card]

At the time of check-in, you may be required to present an identification card (for an infant not using a seat, a document proving the age of the infant). Bring your passport, driver's license, health insurance certificate, student card, maternity passbook or any other identification card that can verify your identity (Copies are not acceptable).

[In-flight service]

There is no complimentary beverage service. Drinks and snacks, etc. are available for purchase.

[Notes on flight cancellations or delays]

If your flight is canceled due to bad weather or machine troubles or for other reasons, you cannot be reassigned to a flight of another airline company.

If any change is made to the content of service due to delay caused by bad weather, etc., you need to make necessary arrangements by yourself.

If the outbound flight is canceled, the tour operation will be cancelled, and the entire cost of the tour will be refunded.

If you want to continue the tour, you need to arrange a flight by yourself and contact the emergency contact on the date of departure or our company.

If the return flight is canceled, you will be reassigned to another available Peach flight.

Carry out reassignment procedures at the airport on the day of the flight or contact the local customer service desk or our company. If there are no available flights on the same day, you need to pay the expenses incurred thereby (costs of accommodation, transportation, meals, etc.).

In the event your flight is canceled, if you arrange another flight or any other means of transportation by yourself, you will need to pay the expenses incurred for such arrangements (The fare for the unused portion of the journey will be refunded).

In case of flight cancellation due to force majeure such as inclement weather: within 10 days of the scheduled flight date; in case of flight cancellation due to reasons attributable to the airline: within 30 days of the scheduled flight date. Applications received after the application period will not be accepted. Please understand that we cannot accept applications received after this period.

【Peach Homepage】 <https://www.flypeach.com/>

For information on flight operation, various services, COVID-19 control measures and other detailed information of Peach, see Peach's website.