

TRAVEL PROMISE VOUCHERS TERMS AND CONDITIONS

- Travel Vouchers are valid for 12 months from the borders reopening.
- The value of the bonus 10% credit is calculated on the value of the Travel Card only (THB 10,000 - THB 30,000 - THB 50,000).
- Travel Vouchers can only be purchased and redeemed via the Club Med call centers - 02 268 8448 - or via your local travel agent. The purchase and redemption of Travel Vouchers cannot be redeemed online. Travel Vouchers can be redeemed via your local travel agent on Club Med bookings only. Travel Vouchers cannot be redeemed on bookings which have already been paid in full.
- Travel Vouchers can be redeemed for new bookings only. To qualify as a new booking, the booking must not be (a) associated with any previous booking, or (b) an amended previous booking, and shall not be paid in full or in part using a future travel credit or transfer of payment from a previous booking.
- Travel Vouchers can be redeemed on all participated Club Med resorts (subject to restrictions during public holidays) and are subject to availability. Blackout dates may apply.
- Travel Vouchers cannot be redeemed for cash or cannot be used in resort as cash. Travel Vouchers cannot be combined with other vouchers or credits such as Club Meds referral program voucher, customer relations credit etc.
- For security purposes, the Travel card redemption code must be provided at the time of booking.
- Maximum of three Travel Vouchers can be used per booking.
- Travel Vouchers can be used in conjunction with some special promotion, redemption not valid on other discount or during special travel fair period.
- Travel Vouchers can be used as a form of payment for Club Med holidays including accommodation, pre-bookable services, for example, petit/baby club, airport transfer, spas, etc., and air tickets when booked via the Club Med call center.
- Once the Travel Card has been redeemed, any unused balance will be issued as a credit and can be used for future bookings when booked via the call center. This credit will be valid until the expiry date shown on the Travel Card. If the booking value is higher than the Travel Card value, the outstanding balance must be paid at the time of booking as per the standard terms and conditions.



- Once the Travel Card has been redeemed, if a booking is cancelled and a refund is available under the standard booking Terms and Conditions, any refund will be issued in the form of credit, valid until the expiry date shown on the Travel Card.
- Club Med reserves the right not to honor any Travel Card or otherwise limit the use of a Travel Card if we reasonably believe that the purchase, transmission, redemption and/or use of such card is improper, unauthorized, fraudulent or otherwise unlawful.
- Lost or stolen Travel Vouchers will not be replaced or refunded.
- Club Med reserve the right to amend the terms and conditions or terminate the Travel Card at any time without prior notice.