



## PRICES :

Rates are quoted in Indonesian Rupiah currency, unless otherwise stated on the basis of exchange rates in effect at the time of publication. Prices are subject to change without prior notice. Price are valid only for residents and citizens of Indonesia.

## Prices Include:

Resort Only Package:

- All activities as mentioned (scheduled by the resort and subject to change)
- Accommodation as indicated on your voucher
- Breakfast, Lunch and Dinner
- Unlimited beverages, wine and beer during lunch & dinner
- Unlimited bar & snacking at selected times

## Prices Do Not Include :

- Vaccination and visa fee
- Excess baggage charges
- Airport taxes, Insurance fees& Fuel/Airline surcharge
- Personal Expenses
- Additional charges for activities /services not included in the package price such as premium drinks at the bar, optional tours, personal purchases at the boutique, baby sitting services, laundry, Petit Club Med and Baby Club Med
- Surcharge to upgrade to another room category
- Surcharge for early check-in or late check-out
- Return transfers from/to airport/ferry terminal
- Rental of ski equipment & ski wear

## Terms Of Payment :

Full and final payment is due upon the confirmation of your booking.

## Cancellation Charges

Cancellation of bookings (once payment has been made)

Number of days	Cancellation
Before departure	Per person
30 days and above	IDR 500,000
21 – 29 days	25% of total price
08 – 20 days	50% of total price
03 – 7 days	80% of total price
Within 3 days	100% of total price

Notice of cancellation must be made in writing/fax or email to Club Med.

## Modification Charges

Modification of bookings (once payment has been made)

Number of days	Cancellation
Before departure	Per person
30 days and above	No charge
21 – 29 days	IDR 500,000
08 – 20 days	25% of total price
03 – 7 days	80% of total price
Within 3 days	100% of total price

Notice of modification must be made in writing/fax or email to Club Med.

## No Refunds for Unused Stays, Services & Transport

- No refunds will be made for unused services (i.e golf, spa, Petit Club etc.)
- No refund will be made for unused days at the resort or unused transportation resulting from your late arrival or premature departure. Additional expenses are your sole responsibility.

## Travel Documents

It is your responsibility to check and confirm the accuracy of your travel information (eg. name as per passport and dates of travel etc.) upon receipt of your vouchers. Club Med will not be held responsible if the travel information is subsequently found to be inaccurate.

It is your responsibility to ensure the following before departure:

- Valid passport with a minimum 6 months validity from the date of return
- Visas where required depending on the nationality and country of visit
- The recommended vaccination, health certificates and health requirements

## Responsibility

Members agree to be bound by the rules of Club Med governing stays at Club Med resorts and the local regulations in force in the country where they are located. Members participate in the activities and use the facilities at Club Med resorts at their own risk. Sports and similar activities intrinsically involve risk of physical injury greater than those encountered in daily life and by taking part in sports and other activities, members acknowledge and assume the risks inherent therein. Club Med, its subsidiaries, associated companies, affiliates, agents or representatives accept no responsibility, and shall not be liable for any injury, illness, damage, loss, accident, expense, delay or other irregularity resulting from a member's participation in any activity or use

of any of the facilities in the Club Med resorts. Club Med reserves the right to withdraw, alter or otherwise modify tours, itineraries, specific programs, sports facilities or activities at any time and without notice and without liability for any loss. All services are subject to the laws of the country in which they are provided.

All arrangements other than the stay at the Club Med resort, including non-resort accommodations, sight-seeing, excursions, transfers and air or other transportation, if made by Club Med, its subsidiaries, associated companies, affiliates, agents or representatives are made by them solely in the capacity of agents for the supplier of these services, and therefore, neither Club Med, nor its subsidiaries, associated companies, affiliates, agents or representatives accept responsibility, nor shall they be liable for any injury, illness, damage, loss, accident, expense, delay or other claim which may result from the supplying of these services, whether caused by a defect of any vehicle, breakdown of equipment, strikes, theft, the negligence or default of any supplier of services or their agents or otherwise nor shall they be liable for any cancellation of or changes in itineraries or schedules or additional expense or loss of vacation time incurred by members, resulting therefrom.

PT Vacances Services Indonesia acting only as wholesaler for Club Med does not own, manage, control or operate any transportation vehicle, any hotel, resort, cruise ship and restaurant or any other supplier of services and disclaims for itself and its agents and representatives, all responsibility or liability of any nature whatsoever for any injury, illness, damage, loss, accident, expense or delay to property or person due to any cause whatsoever occurring during, arising out of or relating to stays at Club Med resorts.

The passenger's ticket in use by the carriers, when issued, constitutes the sole contract between the carriers and the purchaser of the ticket and/or passenger. No claims arising out, or relating to stays at Club Med resort shall be accepted later than 30 days after the day of return and must be made in writing.

#### **Air and Transportation Packages**

Club Med packages are organized in conjunction with scheduled airline flights, itineraries and timetables that are provisional and subject to change without notice. Club Med and PT Vacances Services Indonesia cannot accept responsibility for transport delays, changes or cancellations resulting from Acts of God, weather, traffic, airport conditions, strikes or other causes, nor liability for additional expenses or loss of vacation time incurred by members, resulting therefrom.

Club Med and PT Vacances Services Indonesia assume no responsibility or liability in the event you miss your flight/ferry due to weather or traffic conditions or late arrival of your connecting flight/ferry or for any other reason beyond their control. Should you utilize alternative transportation for connections to and from your flight, do ensure sufficient time to avoid delays or possible cancellations. Increase in airfare

(when applicable) will be applied as a surcharge subject to airlines discretion.

#### **Force Majeure**

A failure to comply or a delay in complying with these terms and conditions by Club Med or and PT Vacances Services Indonesia which is caused by Acts of God; strikes; boycott or industrial action or dispute; action or dispute; action in compliance with any act, regulation, ordinance, by-law or permit or with any lawful direction, order or request of any responsible authority or court; or any other cause whatsoever reasonable beyond the control of Club Med or and PT Vacances Services Indonesia Ltd does not give rise to any claim by you or cause Club Med or and PT Vacances Services Indonesia to be in breach of these terms & conditions.

\*\*\* Note: The expression Club Med whenever used in these Terms and Conditions refers to and includes one or more of the companies within Club Mediterranean Group of Companies including without prejudice to the generality of the expression, Club Med Asie S.A and their respective subsidiaries and associated companies.