U.S. TERMS AND CONDITIONS

ADDITIONAL DEFINITIONS: As used herein, "Hotel" means the resort(s) visited by Guest. "Members" means Guests. "Operators" means the names of the entities operating each of the various resorts which are available upon request to Guest Relations. "Yacation" means Club Med vacations.

PRICES: All prices are subject to change until purchase price is paid in full. All prices are subject to change at any time due to the imposition of taxes or other government charges; fare increases, fuel or other surcharges, or other events beyond Club Med's control. Club Med may reissue the invoice for any reservation to reflect any such changes, or to correct any error in the computation of the purchase price of your reservation. All prices are in U.S. dollars. Prices are per person, based on double occupancy and standard room category. Upgrades may be available at additional charge. Kids under 4 stay free (Kids Stay Free promotion available selected dates only. Some willages may be excluded). Adults constitute persons of age 16 years and older in most locations. Prices do not include air. Prices may vary depending on date of departure. The prices provided in this brochure are sample prices. For accurate, up to date information on pricing and special offers please contact 1-800-CLUB-MED or your travel advisor. Supplement for holidays/weekends may apply. "Book now" prices are available for a limited time and are not combinable with any other promotional offer.

Note that your Vacation package includes travel time in both directions: package prices are based upon the number of nights in your stay. Children: Children's age and rate are determined by date of travel, not date of reservation. Children under the age of 6 must be lodged in the same room as their parents. During school holiday periods, a greater number of families with children may be present in resort, except resorts for adults.

ARRIVAL AND DEPARTURE TIMES: Check-in is at 3:00 pm Your room may not be immediately available upon your arrival. Check-out time is 10:00 am Members may request a late check-out time with extra cost at the resort, but it is not guaranteed. Members are welcome to check in at 3 pm or after, if they wish to arrive early and have full access to the resort starting from 10 am, there will be a small fee which will be paid at the resort upon arrival. The extra charge for early check-in applies only for land only guests, and will be waived for Gold & Platinum members. This policy applies for North-American resorts only, except for Columbus Isle in the Bahamas.

HOW TO BOOK A CLUB MED VACATION: Reserve your Vacation through your travel advisor, book directly online at clubmed.us or call 1-800-CLUB MED. For the hearing impaired please visit our website at clubmed.us for more information

FORMS OF PAYMENT:

I. CREDIT CARDS: Club Med accepts only American Express, Discover Card, Visa and MasterCard. For payment by phone, please have ready the credit card number, billing address, the expiration date, the CVV Code and the credit cardholder's name, as on card. Your authorization to use your credit card number for deposit and/or final payment indicates your acceptance of our booking terms and conditions, whether or not you have actually signed the appropriate credit card authorization form. In the event that the Member and cardholder are not one and the same person, the cardholder's signature will have to be forwarded to Club Med Sales, Inc. before the reservation may be accepted.

2. CHECKS: All checks must clearly indicate the Member number, confirmation number, full name, address and phone number of travelers, resort and date of departure, as well as birth date of travelers under the age of 18. Make checks payable to Club Med Sales, Inc. Send to: name, address and phone number of travelers, resort and date of departure, as well as birth date of travelers under the age of 18. Make checks payable to Club Med Sales, Inc. Send to:

EXPRESS MAIL ADDRESS:

Club Med Sales, Inc. 6505 Blue Lagoon Drive Suite 225 Miami, FL 33126

CLUB MED SALES, INC.

Attn: Accounting Department 6505 Blue Lagoon Drive Suite 225 Miami, FL 33126

We will accept checks from customers and travel agencies outside D-14 (e.g. 14 days or more before travel). Certified checks, cashier's checks, money orders or wire transfers are accepted between D-21 and D-14 via express mail (see prior address). The only acceptable form of payment at D-14 is a credit card. We accept Visa Master-Card. American Express, and Discover Card. Club Med reserves the right to charge administrative fees for a returned check, transfer of funds, or for a change in the form of payment. Checks are not accepted for bookings which include certain types of airfare. Please inquire at time of bookings

DEPOSIT/PAYMENT TERMS: Deposit: A deposit of 25% per person, plus membership fees, must be received within the time specified at the time of booking in order to confirm your booking and avoid automatic cancellation. Certain airfare may be required to be paid in full at time of booking.

FINAL PAYMENT: Final payment is due 45 days before departure. For holidays or peak seasons, final payment is due 90 days before departure. If a booking is made within 45 days of departure, full payment will be required at time of booking, Failure to receive a final payment on time will subject the booking to cancellation and the imposition of cancellation charges. If the travel insurance "Total Peace of Mind" is booked, full payment of the insurance is required at time of booking.

MEMBERSHIP: Annual membership fees of \$60 per adult and \$30 per child are additional

CANCELLATION CHARGES: If you wish to cancel or revise a booking, the following charges plus the non-refundable membership fee, non-refundable optional insurance and non-refundable air tickets, will be assessed for all travel.

 Days prior to Departure
 Cancellation Charge (per person)

 61 or more
 No cancellation charge

60 to 31 25% 30 to 15 50% 14 or less 100%

This above policy is not applicable when booking any non-refundable rate travel.

HOLIDAY CANCELLATION CHARGES: for Holiday weeks (including but not limited to Thanksgiving, Christmas, New Year's, Presidents' Day, Easter, Passover and other weeks) as well as for other designated peak times and special promotions are as follows:

Days prior to Departure Cancellation Charge (per person)

l or more No cancellation charge

less 100%

The above policy is not applicable when booking any non-refundable rate travel.

The cancellation charges are assessed on the full package price. Revisions of any kind (including but not limited to a change in the date of departure or resort) will be treated as a cancellation and applicable cancellation charges will be assessed and revised booking will be subject to pring then in effect. One time substitutions within the same room may be accepted, except during holiday periods, subject to a \$50 fee and any airline ticketing fee and/or ticketing restrictions. Please inquire for additional details. Unpaid balances on cancellation charges are subject to collection action. No refunds will be made in the event of no-shows or interruption or cancellation by the Member after departure. There is no refund for unused travel vouchers or transfers. Cancellation charges for special events, certain promotions and holiday travel may vary, please contact your travel advisor.

AIRFARE: As a result of the Transportation Security Administration (TSA) and Department of Homeland Security (DHS) mandate, all passengers will now be required to have Secure Flight Passenger Data (SFPD) in their air reservations. In compliance with this mandate, the following information will be required as Secure Flight Passenger Data: Full Name (first, middle and last name, as it appears on the non-expired government-issued photo ID that you will use when traveling); Date of Birth, Gender; and Redress Number (if applicable). Please note, you will be unable to travel without providing the above information. Name changes will be assessed a change fee. Cancellation charges for published airfare and other special air programs may vary and are typically 100% non-refundable. Please inquire at time of booking.

 $\textbf{GROUPS:} \ Deposit, payment and cancellation charges \ may vary for groups. Please \ contact your travel advisor or \ Club \ Med \ Groups \ Dept. \ at \ 1-800-453-2582 \ for \ additional \ information.$

TRAVEL DOCUMENTS: Proof of citizenship, passports, visas, tourist cards, health recommendations, inoculations (where required) and compliance with customs regulations are the responsibility of the Member. Club Med Sales, Inc., shall not be responsible if boarding or entry is denied or delayed or if cancellation charges are imposed or additional costs incurred as a result of the failure to provide required travel documents. All information should be confirmed directly with the appropriate government consulate or tourist office in advance of fearture.

UNACCOMPANIED MINORS: Minors must be accompanied by a parent or legal guardian. Special requirements may apply in the event a minor is traveling with a guardian or with only one parent, including but not limited to notarized parental permission. There may be special requirements and restrictions for groups of minors traveling such as chaperone ratios, damage deposits and other requirements. Please inquire for more information. Special requirements for children traveling with only one parent: For entry to some countries such as Mexico, minors under 18 years of age must travel with the consent of both parents. If minor is traveling with only one parent, that parent must hold a notarized letter of consent from the absent legal parent or a copy of the legal document giving that parent sole custody. If one parent is deceased, a copy of the death certificate is necessary, if minor is traveling without legal parents, a notarized letter of consent must be submitted and signed by the legal parents. Please confirm travel requirements with the consulate.

ALCOHOLIC BEVERAGES: Operators reserve the right to refuse the sale and/or service of alcoholic beverages in accordance with Operators' policies and the applicable legal age limitation of the country in which the resort is located. Operators reserve the right to limit or deny the Member's right to bring alcoholic beverages to the resorts for consumption on the resort premises.

SPORT PROGRAMS: Members are not obligated to participate in activities or sports programs. Sports and other similar activities intrinsically involve risk of physical injury greater than that encountered in daily life. When a Member participates in a sports program or similar activity and uses the Operator's facilities during the Vacation, you do so at your own risk. You must exercise all necessary care and caution, having regard to the nature of the activity, the terrain, location, climate, co-participants and other circumstances. Member must ensure that he or she is physically fit to participate in such activities. Operators reserve the right to exclude Members from participating in certain activities, if in the sole discretion of Operator or its medical personnel, such participation could present a risk to the Member or others.

LIABILITY: Club Med Sales, Inc., is the sales agent for the Vacations. We do not own, manage, control or operate any transportation vehicle, hotel, Club Med resort, cruise ship, restaurant or other supplier of services. The land portion of your Vacation is provided by certain subsidiaries and/or affiliates of Club Med Amerique du Nord, S.A. or Club Mediterranee, S.A.; Operators and other independent third parties provide transportation, transfers and accommodations, sightseeing excursions and certain other services (such as spa, golf, deep-sea fishing, horseback riding, scuba diving, etc.). Such parties are independent contractors and not employees or agents of Club Med Sales, Inc., or the Operators. All arrangements with such independent contractors are made solely for your convenience and are at the Member's risk. Members release Club Med Sales, Inc. and the Operators from and against any claims for loss or damage to baggage or property, or for presonal injuries or death, or for any loss from delay arising out of the acts, omissions or negligence of any independent contractors, including but not limited to air carriers, hotels, excursion providers, restaurateurs, transportation providers, or medical personnel. Each Member agrees to indemnify Club Med Sales, Inc., and the Operators for all penalties, fines, charges, losses or expenses incurred by virtue of any act, omission or violation of law by the Member. Each Member, or if a minor, his or her parent or guardian, shall be liable to and shall reimburse the Operator for all damage to the resort and its furnishing or equipment, caused by any willful or negligent act or omission on the part of the Member. Neither Club Med Sales, Inc., the Operators of the Vacation, including but not limited to, reservations, transportation, hotel, food, or sightseeing services on the Vacation, including but not limited to, reservations, transportation, hotel, food, or sightseeing services, failure of aircraft or water craft, or any other means of transportation, hotel, food, or

PERSONAL PROPERTY: Under no circumstances may dangerous articles such as controlled substances, firearms, explosives, cylinders containing compressed air or combustible substances, be contained in any baggage or brought into any Club Med resort. The Operators reserve the right to refuse to permit any Member to bring on the Vacation any item that the Operators deem inappropriate. No animals are permitted (with the exception of service animals for Members with special needs.) Please note that safekeeping facilities in many resorts may be limited. Members should limit the number of valuable items brought to the resorts. Property lost or stolen must be reported immediately to the Reception Desk or to a designated Club Med employee prior to leaving the Customs area. The liability of Club Med Sales, Inc. and the Operators for property lost, damaged or stolen shall be limited to \$500 or in accordance with the local law of the resort, whichever is less.

ITINERARY OR PROGRAM CHANGES: The Operators reserve the right to withdraw or modify resorts, tours, itineraries, programs, sports activities or facilities at anytime without notice and without liability. During local or national holidays, certain facilities such as museums, sightseeing tours or shopping may be limited. In the event of force majeure, including but not limited to strikes, lockouts, riots, weather conditions, mechanical difficulties or for any other reason whatsoever, Club Med Sales, Inc., and the Operators may at anytime and without prior notice, cancel, advance, postpone or deviate from any Vacation package

and shall not be obliged for any loss whatsoever to any Member by reason of such cancellation, advancement, postponement, deviation or substitution.

REFUSAL OF TRAYEL: A Member may be asked to leave a resort or deplane at any time without refund if (i) the Member is unfit for travel (ii) a risk or danger to himself or herself or (iii) a disturbance or danger to others. In such event, the Member shall not be entitled to any refund, and the Member shall be responsible for all lodging, meals, return transportation or other expenses incurred.

CLAIMS: You agree that (i) any claims relating to Vacations are null and void unless made in writing and sent via certified mail, return receipt requested, to the attention of Club Med Sales, Inc., Guest Relations within 60 days of your Vacation. Mail to 2151 East Broadway Road, Ste. 217, Tempe, AZ B5282; (ii) geal proceedings are time barred if not brought within one (1) year after the commencement of your Vacation; (iii) the laws of the countries where the resorts are located may govern the disposition of your claim and in some cases may limit your recovery and damages.

PHOTOGRAPH: Club Med Sales, Inc., and Operators have the exclusive right to include photographic, video and other visual portrayals of Members in any pictorial medium of any nature whatsoever for the purpose of trade, advertising, sales, publicity or otherwise, without any further compensation therefore, and all rights, title and interest therein (including all worldwide copyrights therein) shall be Club Med Sales, Inc., and Operators' property.

ERRORS: Although every effort is made to ensure accuracy at the time of printing, Club Med Sales, Inc., is not responsible for typographical errors or omissions. The information in this brochure supercedes all prior written material. Club Med Sales, Inc., is not responsible for verbal misquotes.

PROGRAM DATES: The programs described in this brochure are valid from November 2017 - October 2018.

FLIGHT INFORMATION

For those Members selecting Vacation packages which include air arrangements made by Club Med Sales, Inc., (e.g., Land/Air packages) please also note the following information:

FLIGHT CONFIRMATION: All flight times are subject to change. Members are required to verify departure time. For scheduled air, please call the airline directly. For Club Med charters, please call the airline directly or I-800 CLUB MED. Flight type will be indicated on your travel documents.

CHECK-IN: For domestic flights, Members are required to check-in at least 2 hours in advance. International flights require check-in at least 3 hours prior to scheduled flight time. Allow for sufficient time to check-in and pass through security and between connections to take into account delays or cancellations. Check-in times are subject to change. Please make sure that you allow sufficient time to pass through all security checkpoints.

BAGGAGE: Many airlines charge additional fees for checked and carry-on baggage. Please contact your airline carrier directly for baggage policies and applicable charges, for which the Member is responsible. You may also refer to www.clubmed.us for a link to each airline's baggage policy.

AIR TRANSPORTATION: Club Med Sales, Inc., reserves the right to select the air carrier, routing and city airport from each gateway city and further reserves the right to substitute charter or commuter flights for scheduled air service. Airfares used may be based upon capacity-controlled as well as contract, promotional, non-refundable or group fares; therefore, airline tickets are highly restricted and are non-endorsable, non-transferable and may be non-refundable. Air rates on scheduled service are subject to limited availability and certain restrictions; all routes are subject to change without notice. Land price subtracted from the package price does not necessarily reflect the true air cost. Single plane service is not guaranteed and the aircraft may make additional stops.

TRANSFERS: Transfers between airports and resorts are on a group basis, either by coach, van or taxi (at the selection of the Operators). Members who have arranged their own air transportation must transfer at their own expense.

GOVERNMENT TAXES AND FEES: "Government per person taxes and fees" may include any and all fees, charges and taxes imposed by U.S. and/or foreign governmental or quasi-governmental authorities including but not limited to passenger facility, charges (PFCS), departure/arival taxes, security taxes, and surcharges, airport service charges and government inspection fees. Current taxes and fees range as follows: PFCs (\$3.00 to \$18.00), US departure/arival taxes and fees of up to \$60, domestic tax of 7.5%, destination arrival/departure taxes and fees (\$15 to \$60) and a \$5.20 September 11th security fee (per enplanement). This information is valid at the time of printing. Please refer to our website, www.clubmed.us, for up to date pricing information.

FLIGHT DELAY: Most flights arranged by Club Med Sales, Inc., operate as scheduled; however, if the final "leg" of your outbound flight (to the resort) experiences a gate departure ("off blocks") delay of 4 or more hours from the scheduled departure time, you will be compensated by a credit at the resort as follows:

Hours of delay:	resort credit (US Dollars or local equivalent)	
4-6 hours	\$25	
6-10 hours	\$50	
10 hours or more	\$100	

*"Off blocks" time refers to the planes departure from the gate, not the airborne time (does not apply to delays from acts of God or weather).

FOR CHARTER PARTICIPANTS ONLY

For all Members traveling on Club Med charter flights, the following additional information applies: AN OPERATOR-PARTICIPANT CONTRACT MUST BE SIGNED BY ALL CHARTER PARTICIPANTS AT TIME OF MAKING PAYMENT. For charter participants who pay by credit card, an Operator-Participant Contract will be forwarded out to you within three days. Please sign and immediately return the Operator-Participant Contract in a timely manner may result in cancellation of your booking. After a Club Med Sales, Inc., reservation is made, you or your travel advisor will receive an Operator-Participant Contract, which will include the following information, in addition to the terms and conditions set forth on your travel voucher and this brochure.

RESPONSIBILITY: Club Med Sales, Inc., is the principal and is responsible for all services and accommodations offered in connection with the charter flight; provided, however, that, in the absence of negligence on our part, we are not responsible for personal injury or property damage caused by the air carrier, hotel, or other suppliers of any services being offered in connection with the charter. Neither Club Med Sales, Inc., the Operators nor their agents, servants, or employees nor your travel advisor assume responsibility for any claim, action, cause of action, injuries, losses or damages arising from the actions of third party contractors supplying services on the Vacation, including but not limited to, reservations, transportation, hotel, food, or sightseeing services, failure of aircraft or water craft, or any other means of transportation, missed connection, lost or stolen items, costs or expenses arising out of injury, gambling losses, accident or death, quarantine, disturbance, government restrictions or regulations, damage, loss or delay of baggage or other property, inconvenience, loss of enjoyment, loss of pay, disappointment, mechanical breakdown, government actions, strike, lockouts, war, terrorism, weather, acts of God, force majeure or other factors or causes beyond our control. The total responsibility for the Operation, maintenance, and scheduling of transportation for the Vacation rests with the third party contractors providing these services. Club Med Sales, Inc., shall not be liable for any damage.

loss, delay or expense incurred during the time passengers are embarked on any aircraft, watercraft or land vehicle operated by any third-party contractors.

AIR TRANSPORTATION: Flights are public charters. The charter operator is Club Med Sales, Inc. Club Med Sales, Inc., uses licensed FAA-approved international and domestic charter airlines, as indicated on your air tickets or travel vouchers. The type and capacity of the aircraft used include, but are not limited to, B737 (215 seats), B757, Airbus 319, B727 (172 seats), MD80 (133 seats) and ATRs (58 seats). Charter airlines include, but are not limited to, Alaska Airlines, Allegiant Air, American Airlines, American Eagle, United Airlines, Miami Air International, Bahamas Air, Jet Blue, North American Airlines, American Eagle, United Airlines, Miami Air International, Bahamas Air, Jet Blue, North American Airlines, Aeromexico and Spirit Airlines, Please check with Club Med Sales, Inc., or your travel advisor for specific details. The charter operator reserves the right to substitute scheduled air service when necessary, at no additional cost and at comparable departure times based on participation in the charter program. Passengers will be notified of any such decision no less than 19 days prior to departure, and may either accept the scheduled service or request a full refund. Club Med Sales, Inc., and the airline reserve the right to substitute another air carrier or to change the aircraft type or capacity, and do not guarantee single plane or non-stop service. No refund will be given for such substitutions or changes.

SECURITY AGREEMENT: Your payments are protected by a Letter of Credit obtained from J.P. Morgan Chase. UNLESS YOU FILE A CLAIM WITH US, OR IF WE ARE NOT AVAILABLE, WITH THE SECURER WITHIN 60 DAYS OF THE COMPLETION OF THE CHARTER (OR IN THE CASE OF CANCELLATION, THE INTENDED DATE OF THE RETURN FLIGHT). THE SECURER WILL BE RELEASED FROM ALL LIABILITY TO YOU UNDER THE SECURITY AGREEMENT.

CANCELLATION AND REFUNDS: Except for Major Changes, as described below, no refund will be made for any accommodations or services included in the price which you voluntarily do not use, nor is the price or value of unused travel services exchangeable for alternative agreements. IF YOU CHANGE OR CANCEL YOUR RESERVATIONS, YOUR RIGHT TO RECEIVE A REFUND IS LIMITED. Please see the cancellations terms set forth in the brochure.

MAJOR CHANGES: IF WE MAKE A MAJOR CHANGE PRIOR TO DEPARTURE, YOU HAVE THE RIGHT TO CANCEL AND RECEIVE A FULL REFUND. The following are major changes: (1) A change in the origin or the destination city in the Vacation package, unless that change affects only the order in which cities in the tour packages are visited; (2) A substitute change results from a flight delay experienced by the air carrier (if delay is longer than 48 hours); till be considered a major change. No compensation or refunds will be issued for flight delays of less than 48 hours); (3) A price increase of more than 10 percent occurring before departure. If a major change must be made in the program, we will notify you within 7 days after first learning of the change, but in any event at least 10 days prior to the scheduled departure. If less than 10 days before the scheduled departure we become aware that a major change must be made we will notify you as soon as possible. WITHIN 7 DAYS AFTER RECEIVING NOTIFICATION OF A MAJOR CHANGE, BUT IN NO EVENT LATER THAN DEPARTURE, YOU MAY CANCEL YOUR RESERVATION AND YOU WILL RECEIVE A FULL REFUND WITHIN 14 DAYS AFTER CANCELLING. If a major change occurs after departure of the flight which you are unwilling to accept, we will refund, within 14 days after your scheduled return date, that portion of your payment which applies to the services not accepted. IF WE MUST CANCEL THE CHARTER WE WILL NOTIFY YOU WITHIN 7 DAYS OF THE CANCELLATION, BUT IN NO EVENT LATER THAN 10 DAYS BEFORE THE SCHEDULED DEPARTURE DATE. We have no right to cancel the charter less than 10 days before departure, except for circumstances that make it physically impossible to perform the charter tip. If the charter is cancelled, we will make a full refund to you within 14 days after cancellation.

TRADEMARKS:

Club Med, the Trident logo, Club Med Passworld®; G.O.®; G.M.®, Pyjamas Club Med® are trademarks owned by Club Mediterranee S.A. and registered in the United States Patent and Trademark Office.

FOR TRAVEL ADVISORS

Travel advisors are independent and not part of the Club Med organization. Any Vacation which a travel advisor may book must conform with the reservation procedures of Club Med Sales, Inc. in order for Club Med to be bound by such bookings. We will not be responsible for or be bound by any misinformation or misrepresentation of travel advisors (see "VACATION CONTRACT" section). Travel advisors are authorized to provide only information that is contained in this Brochure and in other written documents published by Club Med and issued to Members or travel advisors. Travel advisors who reserve your Vacation are obliged to remit a copy of this Brochure to you. Any question you may have concerning your Vacation should be directed to your travel advisor.

PAYMENT INFORMATION FOR THE TRAVEL ADVISOR: MCOs are not accepted as a form of payment. Please remit payments by either cheque or credit card. Credit card payments should first be called in and are accepted by Fax utilizing a UCC (Universal Credit Charge) form. Cardholder's signature must always be on file with the travel advisor. The advisor is solely responsible for the authenticity of the credit card and its signature and where the cardholder and the travelling member are not the same person, for verifying the authorization of the cardholder to pay for the Member and to confirm the identity of the parties. In the event of a refusal by the cardholder or the issuer to honor a payment for non-authorization or for any reason whatsoever, the travel agency will be solely responsible for the costs and will have to pay Club Med any amount due under its invoice. The travel agency is responsible for paying Club Med the amounts indicated on the invoices, and the travel agency assumes the responsibility to obtain, at its own expense, the payment of any service or product sold to its customers. Any irregularity in the payment made by the customer of the agency is the sole responsibility of the agency, such irregularity may result from a false signature, the unauthorized use of a credit card or any other reason. The travel agency undertakes to indemnify Club Med and to pay all the costs of a reserved product or service that remains unpaid, in addition to any loss, expense, penalty or other charge imposed by any institution as a result of the refusal of honor a payment. For cheque payments, cheque guarantees should be first called in and be sent within 48 hrs to

EXPRESS MAIL ADDRESS:

Club Med Sales, Inc. 6505 Blue Lagoon Drive Suite 225 Miami, FL 33126

CLUB MED SALES, INC.

Attn: Accounting Department 6505 Blue Lagoon Drive Suite 225 Miami, FL 33126

It should also include the file number, full names of people traveling, Vacation Destination, date of departure and date of birth. Club Travel documents will only be issued upon receipt of actual check payment. For bookings made less than 14 days from departure date, only Credit Card payments are accepted.

CANADIAN TERMS AND CONDITIONS

The general terms and conditions of the Club Med Vacation you have chosen ("Vacation") are set out in (a) the The general terms and conditions of the Club Med Vacation you have chosen ("Vacation") are set out in (a) the following section, (b) the other pages of this Brochure and (c) other written material distributed from time to time by Club Med Sales Canada Inc. to its Canadian Members and (d) on its web site www.clubmed.ca. Club Med Sales Canada Inc. markets and sells in Canada Vacations to Club Med villages ("Villages" or "Resorts"), the cruise ship, Club Med 2 (sometimes called the "ship"), and other Villages (also called "Villages" or "Resorts") in North America and Asia (collectively referred to as "Vacation Destinations"). Through subsidiaries, Club Med Amérique du Nord S.A. ("Operators") operates and/or manages the Vacation Destinations. All references in this brochure to Club Med or the Club are references to the Operators, either directly or through subsidiaries or affiliates and not to Club Med Sales Canada Inc. The transport of passengers and baggage aboard Club Med 2 is under the sole control and management of Club Med Marine S.A. (sometimes called the "Carrier"). Passage aboard Club Med 2 is subject to the terms and conditions of the cruise contract between you and the Carrier. The cruise contract will accompany the you/her that is sent to you prior to denarture. Some of the provisions The cruise contract will accompany the voucher that is sent to you prior to departure. Some of the provisions in this brochure which relate to Villages do not apply to Vacations may aboard Club Med 2.

MINIMUM AGE REQUIREMENTS: With the exception of the Adult Only Villages such as Turkoise which has a mandatory minimum age requirement of 18 years, and on Club Med 2, where the minimum age requirement is 8 years, all Villages accept children of any age or from 4 months (depending on the Village), except for select Villages where the minimum age is 2 years. Failure to conform with the minimum age requirements of the Adult Only Villages may result in entrance of the person concerned as well as that of any traveling companion being refused upon arrival.

PRICES: Kids under 4 stay free. Kids Stay Free promotion available selected dates only, blackout dates apply. Adults constitute persons aged 16 years and older. Different room categories may be available, supplement may apply. For accurate, up to date information on pricing and special offers please contact 1-800-CLUB-MED, your travel agent or visit www.clubmed.ca. All Prices are subject to change. Supplement for holidays/weekends may apply. "Book now" rates are available for a limited time and are not combinable with any other promotional offer.

QUALIFIERS RESTRICTIONS AND CONDITIONS APPLICABLE TO ALL RATES AND DATES: All prices are expressed in Canadian dollars. Air and transfer cost are not included in "Land only" or "Cruise only" bookings. Unless the Member has paid in full, all prices may be increased at any time and for any reason. Price reductions are applicable to new bookings only. All prices are subject to Club Med's Terms and Conditions and/or those made available to you with your documents. Special conditions may apply for groups of 20 or more adults. For Vacations booked through a travel agent licensed in Quebec, up to 30 days before the start of your Vacation they be caraction may be increased following the imposition of a surcharge on fuel by the Carrier or Carriers involved in your Vacation or following an increase in the exchange rate, provided the exchange rate applicable 45 days before the start of your Vacation has increased by more than 5% since the the exchange rate applicable 45 days before the start of your Vacation has increased by more than 3% since the date on which your Vacation was booked. If such increase is equal to or greater than 7% of the price of your Vacation, without taking into account any increase in applicable taxes (GST or PST or HST), you may choose (a) to pay the increase or (b) to cancel your Vacation with full reimbursement or (c) to accept a similar Club Med Vacation which we may offer to you. However, no price increase may occur within 30 days preceding the start of your Vacation. For Vacations booked through a travel agent registered in Ontario, where there is an increase on your vacation in or vacations booked through a ravel agent registered in Oriania, where in the reast a finite asset in the total price of the Vacation even after a deposit has been paid (but before the full price has been paid) and the cumulative increase, except any increase resulting from an increase in applicable taxes (HST or GST or PST), is more than seven per cent (7%), you have the right to cancel the contract and obtain a full refund or opt for comparable alternate Vacation acceptable to you. Departure dates, programs and timeraries are subject to change at any time prior to departure and without notice, whether or not you have paid for your Vacation in full or in part. Air rates are subject to limited availability and certain restrictions. All routes are subject to change without notice. In order to create competitive package prices, the land portion value within the package may be different than the land only pricing programmed in the system. Please be advised that in all cases the land price subtracted from the package price does not necessarily reflect the true air cost.

ARRIVAL AND DEPARTURE TIMES: Members arriving on their own (land only Vacation) check-in is at 3 pm There is a possibility that your room might not be ready at your arrival. Check-out time is 10 am and lunch is included. More favourable check-out time may be offered by certain Villages and this will be indicated Junch is included. More favourable check-out time may be offered by certain Villages and this will be indicated on your notification form given at the Village. Great Members loyalty program: priority check-in and late check-out are based on availability in the Village at time of check-in and check-out. For Members traveling with Club Med air-inclusive packages, all meals will be included from arrival through departure. Members are welcome to check in at 3 pm or after; if they wish to arrive early and have full access to the resort starting from IO am, there will be a small fee which will be paid at the resort upon arrival. The extra charge for early check-in applies only for land only guests, and will be waived for Gold & Platinum members. This policy applies for North-American resorts only, except for Columbus Isle in the Bahamas. Cruise departures vary by itinerary, Children under 6 years will be lodged in the same room as their parents. Children's age is determined at time of travel, not time of reservation. Please note that during North American and European school holiday periods, a greater number of families with children may be present in all Villages, excluding those strictly reserved to adults 18 years and over.

HELPFUL HINTS: For an enjoyable and safe Vacation, we suggest that you read thoroughly this and any other information Club Med provides for you. There may be different living standards, practices and conditions with respect to the provision of utilities, services and accommodation at the country of your destination. Such standards may or may not be comparable to those you would expect from similar establishments in Canada

CHECK YOUR VACCINATIONS: Well before departure, contact your doctor and/or local health

DURING YOUR STAY: Stomach Disorders: Consult your doctor for preventive treatment. Intestinal disorders often result from a change in climate and eating habits. Always peel fresh fruits and vegetables, eat meals well cooked and drink plenty of liquids, but avoid iced drinks outside the Village. Simple treatment is very effective.

ON THE BEACH: Most Vacation Destinations are in foreign countries where the beaches are public; therefore they are not controlled by Club Med. Lifeguards are not present at these beaches or at swimming pools (unless otherwise specified at the Village).

MEDICAL SERVICES: Two registered nurses are in residence at certain North American zone Vacation Destinations to administer first aid and assist with special medical needs (i.e., refrigeration of medicine), with one person responsible for hygiene and security at other Vacation Destinations. An independent doctor is on call at or near the Village. A 24-hour hospital staffed by a doctor and a nurse provides medical services on board Club Med 2. All medical expenses are the guests' responsibility.

ACCOMMODATIONS: Single rooms may be available (12 years and over) with a supplement (subject to availability at time of reservation). Different room categories are offered along with enhanced services and menities with a supplement. In some Family Villages, connecting rooms may be available with a supplement (subject to availability). Please inquire with your travel agent or Club Med. As for Villages for everyone, please (subject to availability). Please inquire with your travel agent or "Julio Pled. As for Villages for everyone, please note that most rooms are designed for double or single occupancy. Connecting rooms are not available and roll away beds are not guaranteed. For families choosing to travel to these Villages, note that we may not be able to lodge children in the same room as parents. Room assignments are always arranged upon your arrival at the Village. Rooms have air conditioning (except Ski Villages), full or king size or two twin beds depending on category, private bathroom and shower, some with bath (see Village room description). Rooms at your Vacation Destination have small individual room safes; jewelry, large amounts of cash and large valuables should be left at home, as they are not covered by Club Med's limited Holiday Insurance Plan or perhaps not by any other insurance you may have. Members are advised to take common sense security precautions, such as locking all entrance and patio doors of their rooms while in or away from their rooms, and keeping room and safe keys with them at all times.

RESTAURANTS: Specialty restaurants are open according to the number of guests present in the Village.

SPORTS INFORMATION: We teach sports seriously with safety as our foremost consideration. Most sports SPORTS INFORMATION: We teach sports seriously with safety as our foremost consideration. Most sports are conducted under the supervision of our trained instructors; group lessons are usually given mornings and/or afternoons. We reserve the right to cancel or modify sports programs and the availability of facilities at any Vacation Destination without prior notification. All extra costs are approximate and subject to change without prior notification. Refer to specific Broothure pages or visit clubmed.ca for more information. The following sports information relates to Club Med Vacation Destinations only.

SCUBA DIVING: This activity is conditional upon permissible weather and sea conditions, as determined at the sole discretion of Club Med's Manager(s). Please remember to take your diving log book and diving diplomas, along with a compulsory "aptitude for diving" medical certificate that is no more than a year old issued by a sports doctor for all diving programs offered by Club Med. However, PADI procedures alone may require you to submit to a new medical visit that will ultimately determine if you are fit to dive (the latter requirement also applying to off-site diving subcontracted locally). A written parental authorization is required for children under the age of

18. Isothermic wet suit rental & rental of diving computers is available at all scuba diving centers at extra cost. Scuba tanks & STAB (stabilization jackets), fins, masks, regulators & diving belts are provided for all diving courses. Some of the fish described in the scuba diving packages may only be visible at certain times of year. As a security, precaution Club Med requires guests to refrain from all scuba diving activities 24 hours before their return flight. The various packages do not include earning diving certificates (unless offered "à la carte" at extra cost). Equipment such as masks, tubas and fins are not lent out or rented outside supervised diving activities.

AGE REQUIREMENT: For safety reasons, Club Med imposes minimum-age requirements for sports.

AT FAMILY VILLAGES: Minimum age requirement for children varies by activity. Please inquire before leaving especially when traveling with young children. AT ALL OTHER VACATION DESTINATIONS: Age limits for participants in certain activities may change without notice. Please note that these Vacation Destinations are not equipped with child-size sports equipment. Inquire about minimum age restrictions. May require parental supervision. Parents may be asked to provide proof of children's age when registering at your Vacation Destination for Baby, Petit, Mini, Junior Club Med and Passworld Teen Access facilities. Club Med Sales Canada Inc. reserves the right to ask for proof of age at time of booking for all age-related promotional offers. Children rates are determined by the child's age at time of travel.

SPECIFIC CONDITIONS: PRICES DO NOT INCLUDE (among others) • Club Med membership Rees (see Membership Fees section) • Cost of passport, tourist cards, vaccinations certificate, and visas • Excess baggage charges • Costs of a personal nature such as certain beverages (e.g., Champagne & VSOP, (may vary from Village to Village) purchased from the bar • optional excursions • extra charges for massage; (may ay from vinage) by vinage; por clased in the bat * optional excursions * exit a charges for massage, spa packages; some health! fitness center services; green fees and other golf related expenses; ski equipment rental; bicycle rental at certain Vacation Destinations; tennis and golf tournaments; scuba diving, certifications, and specialty courses at most Vacation Destinations; arts & crafts supplies; billiards at certain Vacation Destinations * any sales or goods and services tax and any similar tax, if applicable * Dominican Republic Tourist Card when scheduled air packages or land only is booked • client contribution to the compensation fund for customers of travel agents of \$1.00/\$1000.

MEMBERSHIP FEES: Anyone purchasing a Club Med Vacation, including those purchasing air or land only, must pay a membership fee. Adults & children I 6 years and older, \$60. Children under I 6 years of age, \$30. A Membership per person provides Club membership effective for one year, commencing on date of first payment or deposit and must be valld until the date of return from travel. Membership Fees are non-refundable.

HOLIDAY INSURANCE PLAN: If you book in Canada, you are automatically covered by Club Med's limited Holiday Insurance Plan (Basic Plan), It is included in the cost of your Vacation. A complete description of coverage is available upon request with Club Med Sales Canada Inc., on Club Med's internet site clubmed.ca and also in the Holiday Insurance document you will receive by electronic mail before departure if you made a reservation. We suggest you take out additional insurance. An optional upgraded plan (Total Peace of Mind) is available. Call your Travel agent or visit clubmed.ca for more details. The cancellation and revision charges (see below) MAY be covered in part under the Holiday Insurance Plan if your Vacation is cancelled or revised prior to your scheduled departure date, due to injury or sickness or death of the Insured Person, a Member of the immediate family, an unrelated travelling companion sharing the same room (as defined in the Plan).

CANCELLATION AND REVISION: Cancellations or revisions (a revision being any change whatsoever in the reservation as booked) must be made FIRST BY TELEPHONE and then CONFIRMED IN WRITING (in which case the postmark or date of electronic mail or fax will be used as the effective date). For the land portion only, charges are assessed on the number of days prior to departure as per below. For all air transportation ("Vacation flights") arranged by Club Med Sales Canada Inc., airfare is 100% non-refundable. Revisions of any kind (including but not limited to a change in the date of departure or village) will be treated as a cancellation and applicable cancellation charges will be assessed and revised booking will be subject to pricing then in effect. Unpaid balances on cancellation charges are subject to collection action. No refunds will be made in the event of no-shows or interruption or cancellation they he Member after departure. There is no refund for unused travel vouchers or transfers. Cancellation charges for special events and certain promotions may vary; please contact your travel agent or Club Med.

On airfare portion: Cancellation charges for airfare are 100% non-refundable.

On land portion: If you cancel or revise, the following charges will apply on the land portion (and cruise portion on Club Med 2) plus the non-refundable membership fees

Cancellation Charge (per person) Days prior to Departure No cancellation charge

60 to 31: 25% 50% 100% 14 or less:

The above policy is not applicable when booking any non-refundable rate travel.

Holidays: Cancellation charges for Holidays such as Christmas and New Year's weeks as well as other designated peak times and special promotions are as follows:

Days prior to Departure Cancellation Charge (per person)

No cancellation charge 90 less

The above policy is not applicable when booking any non-refundable rate travel.

GROUPS: Cancellation and revision charges may vary for groups. Please contact your travel agent or Club Med group department at 1-888-567-1777 for additional information.

Club Med Sales Canada Inc. reserves the right to cancel a sailing cruise aboard Club Med 2 or the Vacation flight prior to departure, except as expressly limited below, in which event full refunds will be made through your travel agent without further compensation. Unless otherwise stated (See "Major Changes").

Club Med Sales Canada Inc. will not cancel the Vacation flight less than 10 days before its scheduled departure. If a Vacation flight is cancelled 10 or more days before departure, Club Med Sales Canada Inc. will try to notify you within 7 days of cancellation, but in any event not less than 10 days before the scheduled departure date.

CHANGE IN THE ROOM OCCUPANCY: If a change or cancellation by one or more Members alters pasis of room occupancy, rates will be adjusted to reflect true room occupancy status.

NAME CHANGES: Any change of names on a confirmed reservation will be treated as a cancellation (see cancellation (see). Please note that for connector fares where Club Med Sales Canada Inc. is not responsible for flight arrangements or does not issue tickets, cancellation penalties will be determined by the relevant air carrier.

UNUSED VACATIONS: No credit or refund will be given in whole or in part, for unused days at your Vacation Destination, unused transportation or transfers resulting from your late arrival, premature departure or otherwise (except to the extent you are covered under the Holiday Insurance Plan). If you leave early, the return flight will be your sole responsibility. All air tickets are non-refundable, non-transferable and non-endorsable to others. Therefore no credit or refund will be made for whatever reason for any unused portion of your flight. You may be asked to deplane or leave the Vacation Destination at any time, without any refund, if your actions impose upon or disturb others.

TRANSPORTATION: If you organize your own transportation to your Vacation Destination, you will be responsible for flight confirmations, travel arrangements, itinerary changes, cancellations or difficulties that may occur, and for all costs, airport taxes or transfer expenses you may incur. The following section deals with Vacation flights arranged by Club Med Sales Canada Inc.

AIRFARE: All travel arrangements advertised in this Brochure, in clubmed.ca or in any other Club Med publication are subject to Canadian regulatory body approval. You are subject to the contract between the air Carrier and yourself, to which Club Med is not a party. Note that amendments or changes to terms and conditions of air carriage, once approved by regulatory agencies, immediately apply without additional public notice. Where departure is dependent on a minimum number of participants flying together, we reserve the right to cancel specific departures up to 10 days before departure, without compensation. In such event, we will offer you alternative departure dates, or Destinations, or you may travel on an independent basis (that is, not on a Vacation flight), by paying the appropriate tariff differential.

CHILDREN: Infants under two years of age at completion of travel fly free of charge (unless otherwise specified) but are not allocated an aircraft seat or any baggage allowance. If an infant turns 2 while in destination, a round-trip ticket must be purchased prior to travel.

TICKETING: Upon receipt of final payment, a voucher acknowledging final payment for the total package will be sent to you. No e-ticket will be sent. Airline PNR numbers are indicated on the vouchers. The ticket may be refundable only by Club Med Sales Canada Inc. in accordance with its terms and conditions. All necessary reservations and Vacation flight return reconfirmations with the air carrier will be made by Club Med.

MORE FLYING COMFORT: Club Med offers wider, more comfortable seats, with a supplement, on some flights depending on availability, type of aircraft and airline. This supplement is non-refundable.

FLIGHT CONFIRMATION: All Vacation flight times are subject to change. Members are requested to verify departure time 24 hours prior to departure by confirming with their travel agent, the airline or airport information counter concerned.

CHECK-IN: The airline may deny you the right to board if you are late to arrive at the airport. If you miss your departure Vacation flight for any reason, you will automatically forfeit your Vacation, without compensation and without any recourse on your part. At the airport, please present yourself directly at the airline counter with your travel documents, at which time your luggage should be checked in with the carrier.

PAYMENTS FOR TRANSFERS: Transfers between airport and Vacation Destinations on arrival and departure are on a group basis, by coach, van or taxi, in conjunction with specified Vacation Destinations sold with Vacation flights. Members arriving or leaving independently (that is, Members who are not part of a Vacation flight), must transfer at their own expense. No refund is made for unused transfers.

ITINERARIES AND TIMETABLES: Itineraries and timetables are provisional and subject to change without notice. We cannot accept responsibility for transport delays, changes, delays or cancellations resulting from Acts of God, weather, traffic, airport conditions, strikes, decision of the air carrier or other causes, nor liability for additional expenses or loss of Vacation interestuling therefrom which you may incur Please refer to the Vacation Contract section.

MAJOR CHANGES: This brochure is prepared months in advance and, occasionally, an advertised facility is either modified or not available. Sometimes even after confirming your booking, we may have to make changes to your holiday arrangements. Most changes will be minor; however, occasionally, we must make a major change to your holiday prior to your departure. We will notify you or your travel agent as soon as possible and offer you comparable attenate travel arrangements at another Vacation Destination in the following cases: if your scheduled departure is cancelled or your scheduled departure or return is delayed or advanced by 24 hours or more (unless the delay results from mechanical problems that relate to the mode of transportation, safety considerations, the weather, a strike or force majeure); or, where applicable, if the Club Med 2 sailing vessel is changed; or if the accommodation or standard of accommodation is changed; or if the total price of the Vacation you have booked with us is increased by more than 7%, (unless the increase results from government taxation or a fuel surcharge allowed by the National Transportation Agency with respect to air carriage, except as explained at "Qualifiers, Restrictions and Conditions Applicable to all Rates and Dates"); if transportation routing is altered and there is not enough time for you to obtain travel documents from authorities before departures ("Major Changes"). Should you find the alternate arrangements we offer to be unacceptable, you are entitled to a full immediate refund, without any cancellation fees being charged by ourselves or any further compensation.

CONNECTIONS: Club Med Sales Canada Inc. assumes no responsibility should you miss your Vacation flight due to weather or traffic conditions, or late arrival of your connecting flight, or for any other reason beyond its control. fly you arrange your own transportation, you should allow sufficient time (minimum 3 hours, preferably overnight) to take into account delays or possible cancellations. Club Med Sales Canada Inc. is not responsible for any promotional or commercial fare differentials or penalties incurred by you due to cancellations or revisions of Vacation flights. Please note that your Vacation days include travel time in both directions and that package prices are based on the number of nights.

AIR CARRIERS/ SUBSTITUTION OF AIRCRAFT: Club Med Sales Canada inc. uses a variety of government-approved air carriers in conjunction with our programs: Air Canada, Air Transat, Air France, Im Mauritius, Aero Mexico, Aigle Azur, Alaska air, Altalia, American Airlines, Garpiet, China Airlines, Corsain, Delta, Emirates, Jelblue, KLM, Lufthansa, Northwest, Qatar Airways, Royal AirMaroc, Spirit Airlines, Swiss, Thai Airways, Transavia, Turkish Airlines, United Airlines, Westjet: Please check with your travel agent, or us, for specific details. Important: Club Med reserves the right to change airlines and air crafts without notice. Such changes shall not create a right to cancellation, refund or compensation. Single plane service is not guaranteed, and the aircraft may make additional stops.

TRAVEL & RESERVATION INFORMATION

HOW TO RESERVE: In order to make a booking, full names, home address and date of birth are required. Once a booking has been made, it is assigned a file number. A deposit (and a membership fee) showing this file number, plus the Member's full name and address, must be received by us no later than the date specified at the time of booking, in order to avoid automatic cancellation. Plinor children (under 18 years of age) must be accompanied by a parent or legal guardian (30 years and older) on all Vacations and meet legal entry requirements for the country visited. Full payment is required for certain promotions. Please consult specific terms and conditions of the promotions. There should be at least one guardian per three minors.

HOW TO PAY DEPOSIT: 100% on airfare when purchased with Vacation flights, 25% on the land portion price plus membership fees (see Specific Conditions) are required for all Vacation Destinations. An invoice and Holiday Insurance information will be sent upon receipt of deposit.

Full payment and documents: Full payment is required 45 days prior to departure. Full payment conditions for special events, special promotions and holiday travel may vary; please contact your travel agent or Club Med. Final documents in size issued upon receipt of full payment only. The sending of documents is not guaranteed if full payment is not received in time. Bookings will be cancelled, with penalties, if payment is not received by the specified dates. Also, administrative fees of \$25 will be charged for returned cheques, and changing form of payment. A service charge of \$25 will be charged for returned cheques, and changing form of payment. A service charge of \$25 will be charged for returned cheques, and changing form of payment.

FORM OF PAYMENT: In order to speed the processing of deposits and final payments, the following informatio must be clearly stated.

I. CHEQUES / DEPOSIT OR FULL PAYMENT: We request that all bookings be paid by certified cheque or money order. The file number must be clearly shown on payment. Payments by cheques are accepted up to 14 days prior to departure. Within 14 days, only credit card payments are accepted.

2. CREDIT CARDS: Club Med accepts only American Express, Visa and MasterCard. For payment by phone, please have ready the credit card to be used, its number, the expiration date, the CVV Code and the credit cardholder's name, as on card. In the event that the Member and cardholder are not one and the same person, the cardholder's signature will have to be forwarded to Club Med Sales Canada Inc. before the reservation may be accepted. Your authorization to use your credit card number for deposit and/or final payment indicates your acceptance of our booking terms and conditions, whether or not you have actually signed the appropriate credit voucher or sales draft.

GROUPS: Deposit and payment may vary for groups. Please contact your Travel Agent or Club Med Sales Canada Inc. for additional information.

TRAVEL DOCUMENTS FROM AUTHORITIES: Proof of citizenship, passports, visas, tourist cards and inoculations, where required, are your responsibility. Club Med Sales Canada Inc. shall not be responsible in the event boarding or entry is denied or if cancellation fees and/or additional expenses are incurred due to your lack of required travel documents. We strongly recommend that you travel with a valid passport. Specific requirements apply to non-Canadian citizens. Special requirements may govern your travel outside North America. Some countries of destination and air carriers may require that persons between 18 and 21 years of age who are traveling independently have a written parental permission to travel or that a single parent who is traveling with a child have a solemn declaration or affidavit signed by the other parent authorizing the child to travel with the single parent. This also applies to minors traveling with someone other than a parent. Please confirm what are your travel document requirements with the appropriate government authority, embassy, consulate or tourist information authority prior to departure. Please note that entry to another country may be refused even if the required information and travel documents are complete.

TRAVEL AGENTS: Travel agents are independent and not part of the Club Med organization. Any Vacation which a travel agent may book must conform with the reservation procedures of Club Med Sales Canada Inc. in order for Club Med to be bound by such bookings. We will not be responsible for or be bound by any misinformation or misrepresentation of travel agents (see "VACATION CONTRACT" section below). Travel agents are authorized to provide only information that is contained in this Brochure and in other written documents published by Club Med and issued to Members or travel agents. Travel agents were varied agents are authorized to provide to the provide only information that is contained in this Brochure and in other written documents published by Club Med only issued to the provided of t

PAYMENT INFORMATION FOR THE TRAVEL AGENT: MCOs are not accepted as a form of payment. Please remit payments by either cheque or credit card. Credit card payments should first be called in and are accepted by Fax utilizing a UCC (Universal Credit Charge) form. Cardholder's signature must always be on file with the travel agent. The agent is solely responsible for the authenticity of the credit card and its signature and where the cardholder and the travelling member are not the same person, for verifying the authorization of the cardholder to pay for the Member and to confirm the identity of the parties. In the event of a refusal by the cardholder or the issuer to honour

a payment for non-authorization or for any reason whatsoever, the travel agency will be solely responsible for the costs and will have to pay Club Med any amount due under its invoice. The travel agency is responsible for paying club Med the amounts indicated on the invoices, and the travel agency assumes the responsibility to the atom, at its own expense, the payment of any service or product sold to its customers. Any irregularity in the payment made by the customer of the agency is the sole responsibility of the agency, such irregularity may result from a false signature, the unauthorized use of a credit card or any other reason. The travel agency undertakes to indemnify Club Med and to pay all the costs of a reserved product or service that remains unpaid, in addition to any loss, expense, penalty or other charge imposed by any institution as a result of the refusal of honour a payment. For cheque payments, cheque avarantees should be first called in and be sent within 48 hrs to:

Club Med SALES CANADA INC.

3500 Boul. De Maisonneuve Ouest, Tour 2 Place Alexis Nihon, Suite 1800, Montréal, QC H3Z 3CI

It should also include the file number, full names of people travelling, Vacation Destination, date of departure and date of birth. Club Travel documents will only be issued upon receipt of actual cheque payment. For bookings made less than 14 days of departure date, only Credit Card payments are accepted.

VACATION CONTRACT

We, Club Med Sales Canada Inc., are the sales agent for the Club Med Vacation which you have booked. We do not own, manage, control or operate any transportation vehicle, hotel, Club Med Resort, cruise ship, restaurant or other supplier of services. Depending upon your chosen destination, your Vacation Destination is provided by one of the following (the "Operators") - by Club Med, Inc., Club Med Amérique du Nord, S. A. S, Club Méditerranée S. A. or some of their subsidiaries or affiliates.

I. Governing Agreements: Your Vacation is subject to: a) the terms and conditions contained in the Club Med (Trident) Brochure, Canadian Edition, governing the period of your Vacation or contained in any other written or online material published by the Operators and issued to you; b) the rules in force at each Vacation Destination; c) (for cruise Vacations aboard the Club Med 2) your contract of passage with the Carrier and the rules of the master and Operator while aboard ship; d) the contract between yourself and the air Carrier; e) the local laws of the country of your Vacation Destination and f) rules of regulatory agencies which govern your Vacation. These terms, conditions and rules, constitute the entire agreement concerning your Vacation. Neither we nor the Operators will be bound by any representations (whether allegedly made by us or by a travel agent) unless they are contained in the above documents or confirmed elsewhere in writing. Where you arrange your own transportation to a Vacation Destination, you alone are responsible for your arrangements and all matters connected to your transportation and transfers.

2. Sport and Activities: You are not obliged to participate in activities. Sports and similar activities intrinsically involve risk of physical injury greater than that encountered in daily life. When you participate in sports and other activities and use the Operators facilities at your Vacation Destination, you do so at your own risk. You must exercise all necessary care and caution, having regard to the nature of the activity, the terrain or location, climate, co-participants or other circumstances.

3. Alcoholic Beverages: The Operators reserve the right to refuse the sale and/or service of alcoholic beverage in accordance with Operators' policies and the applicable legal age limitation of the country in which the Village is located. The Operators reserve the right to limit or deny the Member's right to bring alcoholic beverages to the Villages for consumption on the Village premises.

4. Itinerary or Program Changes: The Operator reserves the right to withdraw, close, or modify tours, itineraries, specific programs, sports activities or facilities (including restaurants) at any time and without notice, without you being entitled to any compensation.

5. Special requests: Special requests, for example, room locations, bed preferences, in-flight meal or seating requirements, sky cots cannot be guaranteed by Club Med Sales Canada Inc.

6. Services provided by others: Other parties provide transportation, transfers by air, water or land, other travel arrangements and accommodations (excluding accommodations at your Vacation Destination), sightseeing, excursions and certain other services (such as golf, deep-sea fishing, horseback riding, etc.). We and the Operators act solely as agents or distributors for the suppliers of those services.

7. Personal Property: Under no circumstances may dangerous, prohibited or illicit articles, such as controlled substances, firearms, explosives, cylinders containing compressed air or combustible substances or other dangerous, prohibited or illicit articles, be contained in any baggage or brought into any Club Med resort. The Operators reserve the right to refuse to permit any Member to bring on the Vacation any item that the Operators deem inappropriate. No animals are permitted (with the exception of service animals for Members with special needs, such as guide dogs for visually impaired persons, provided at Member has applied in writing for admission of the service animal into the Club Med resort and the Operators have accepted the request in writing before departure of the Member to the Club Med resort and the operators have accepted the request in writing before departure of the Member to the Club Med resort of valuable items brought to the resorts. Property lost or stolen must be reported immediately to the Reception Desk or to a designated Club Med employee prior to leaving the Customs area. The liability of Club Med Sales, Inc. and the Operators for property lost, damaged or stolen shall be limited to \$500 or in accordance with the local law of the resort, whichever is less.

8. Excursions and Tours: Excursions and Discovery Tours depend on local constraints and require a minimum number of participants. We reserve the right to cancel if the minimum number of participants is not met.

9. Waiver, limitations of liability and claims: To the extent permitted by law, we, Club Med Sales Canada Inc., and the Operators are not liable for any accident, injury, Illness, property damage, loss of work or Vacation time resulting from (a) your participation in any sport or activity or use of any facility at your Vacation Destination; (b) acts of other Club Med vacationers or third parties; (c) cancellations or changes of itinerary or schedules by us or the Operators or by suppliers of services; (d) breakdown of any vehicle or equipment, strikes, theft, fault or negligence of any supplier of services; (e) fault or negligence of any air, water or land carrier or others who supply transportation or provide related services. However, the above waiver and limitation of liability will not apply to material bodily or moral injury caused to you through the intentional fault or gross negligence of Club Med Sales Canada Inc., Partly because of the manner in which your Club Med Vacation is organized (including, particularly, the location of Villages out of Villages to Villages Vi

YOU UNDERSTAND AND ACCEPT THAT YOU SHALL LOSE AND FORFEIT YOUR CLAIMS IF YOU DO NOT COMPLY WITH THE ABOVE REQUIREMENTS.

THIS BROCHURE

For more information please refer to the inside text or the Club Med website: www.clubmed.ca $\,$

Please note that departure dates, itineraries and programs and all other information contained in this Brochure are subject to change and to regulatory body approval and apply only to sales made through Club Med Sales Canada Inc. in Canada. Please also note that printing errors may occur. Club Med and Club Med logos, the Trident symbol, G.O.®, G.M.®, Mini Club Med™, Baby Club Med™ Petit Club Med™ are registered trademarks, owned by or licensed to Club Med Sales Canada Inc./ Club Med group of companies.

This brochure replaces the previous 2017 Brochure.

THE PROGRAM IN THIS BROCHURE: Applies to travel between November 2017 and October 2018. Covers bookings made from July 2017 and is valid until the latter part of October 2018 or publication of subsequent 2019 Brochure. Quebec licensee permit number 701881.

TRADEMARK:

 $\hbox{Club Med, the Trident logo, Baby Club Med} @note in Club Med} ¬e in Canada. \\$



PRACTICAL INFORMATION

RESORTS	ADDRESSES	TELEPHONE/FAX
Albion Plantation and Villas	Avenue Du Club Med, Albion, Mauritius	230 206 07 00 / 230 206 07 50
Arcs Extrême	73700 Bourg-St-Maurice, France	33 4 79 04 03 00 / 33 4 79 07 35 28
Bali	PO Box 7 Lot 6, Nusa Dua 80361, Bali, Indonesia	62 361 771 521 / 62 361 771 831 835
Buccaneer's Creek	Pointe Marin 97227 Sainte-Anne, Martinique, French West Indies	0596 76 72 72 / 0596 76 57 00
Cancún Yucatán	Punta Nizuc 77500, Estado De Quintana Roo, Cancún, Mexico	52 998 881 82 00 / 52 998 881 82 80
Caravelle	97180 Sainte-Anne, Guadeloupe, French West Indies	590 590 85-4950 / 590 590 85-4979
Cefalù	Localita Santa Lucia, 900 5 Cefalù PA, Italy	
Cherating Beach	29th Mile, Jalan Kuantan-Kemaman 26080 Kuantan, Pahang Darul Makmur, Malaysia	60 9 581 91 33 or 60 9 581 91 25 / 60 9 581 91 72
Club Med 2	(00) I 954 672 7700 Communication Via Satellite: Approximately 7€ / min (870) 3 22	7 194 51
Columbus Isle	Cockburn Town, San Salvador Island, Bahamas	242 33 20 00 / 242 33 24 58
Da Balaia	Praia Maria Luisa 8200-854, Albufeira, Province De Faro, Portugal	351 289 510 500 / 351 289 587 179
Gregolimano	Agios Georgios Lichada, 34300 Edipsos, Euboea Island, Greece	(30) 222 60 33 543 / (30) 222 60 33 492
Ixtapa Pacific	Playa Quieta 40 880 Estado De Guerrero, Zihuatanejo, Mexico	52 75 55 55 10 00 / 52 75 55 52 01 42
Kani and Finolhu Villas	PO Box N 205 I, North Male Atoll	960 664 31 52 / 960 664 48 59
Marrakech la Palmeraie	Sidi Yahya La Palmeraie, 44 000 Marrakech, Morocco	212 5 24 42 58 00 / 212 5 24 42 58 10
Méribel l'Antarès	Le Belvedère 73550, Méribel, France	33 4 79 23 28 23 / 33 4 79 23 28 18
Opio en Provence	Chemin Cambarnier-Nord 06650 Opio, France	33 4 93 09 71 00 / 33 4 93 09 71 70
Peisey-Vallandry	Lieu Dit Plan Peisey 73210, Peisey-Nancroix, France	33 4 79 04 07 50 / 33 4 79 04 07 69
Phuket	3 Kata Road, 83100, Phuket, Thailand	(66) 76 330 456 à 459 / (66) 76 330 461
Pragelato Vialattea	Via Monte Orsiera N° I Frazione 10060 Pragelato, Italy	39 0122 741301 / 39 122 741 351
Punta Cana	Apt Postal 106, Higuey, Punta Cana, Dominican Republic	1 809 686 55 00 / 1 809 959 52 87
Rio das Pedras	Br 101 Km 441, 5 Rodovia Rio Santos, 23860-000 Mangaratiba, Rio De Janeiro, Brazil	55 21 26 88 91 91 / 55 21 26 88 33 33
Sandpiper Bay	4500 S. E. Pine Valley Street, Port St. Lucie, Florida 34952, United States	I 772 398 5I 00 / I 772 398 5I 03
Guilin	China, Guangxi Zhuangzuzizhiqu, Guilin Shi, Yanshan Qu	+86 773 225 5000
Tignes Val Claret	73320 Tignes, Val Claret, France	33 4 79 06 73 70 / 33 4 79 06 51 00
Tomamu Hokkaido	Nakatomamu, Shimukappu, Yufutsu District, Hokkaido 079-2204, Japan	+86 773 225 5000
Turkoise	Turks & Caicos Islands, British West Indies	1 649 946 55 00 / 1 649 946 54 97
Val d'Isère	La Legattaz, 73150 Val d'Isère, France	33 4 79 41 34 34 / 33 4 79 06 17 79
Val Thorens Sensations	Grande Rue, 73440 Saint Martin de Belleville, Val Thorens, France	04 79 00 04 83 / 04 79 01 15 19
Valmorel and Valmorel Chalets	Hameau du Bois de la Croix 73260, Valmorel, France	334 79 41 61 00 / 334 79 41 61 80
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