

Free Stay Terms & Conditions

If your travel agency or your client has won a free stay as a prize giveaway as arranged by one of our business development managers or through a sales incentive please refer to the below.

Terms & Conditions

- Non-reimbursable, non-transferable and subject to availability
- **Prize:** 7 night stay at a Club Med resort for 2 people sharing a club room (unless otherwise stated)
- **Stay:** Accommodation only (flights & transfers excluded)
- **Resort:** Any except Boucaniers, Trancoso, Yabuli, Guilin, Palmiye, Bodrum, Sinai Bay, Finolhu Villas, Albion Villas, Valmorel Chalets, Club Med 2, 5T space
- **Booking date:** Up to 4 weeks before departure for Phuket, Kani, Cherating Beach, Bali, Ria Bintan, Kabira Beach, Hokkaido, Yabuli, Dong'Ao // Up to 8 weeks before departure for the remainder of resorts
- **Departure date:** Before dates featured below & not available during French school holiday periods: Xmas, New Year, Feb half-term, Easter, May half-term, July, August, Oct half-term)

Departure Dates (unless otherwise stated)

- Prizes awarded 8th Jan 2016 – 31st May 2016 **MUST DEPART** before 30th Apr 2017
- Prizes awarded 1st Jun 2016 – 31st Oct 2016 **MUST DEPART** before 31st Oct 2017
- Prizes awarded 1st Nov 2016 – 30th Apr 2017 **MUST DEPART** before 30th Apr 2018
- Prizes awarded 1st May 2017 – 31st Oct 2017 **MUST DEPART** before 31st Oct 2018

Process for applying

Send an email to agencysupport@clubmed.com with full names as per passport and **TOP FIVE resorts & dates in order of preference**. We have to apply for the rooms from our occupancy management department in Paris, and they will only accept enquiries with five different options. Please note the dates have to be outside of French school holiday periods, and the resorts must be those within the t&c's featured above. We will aim to get back to you within 48 hours of your enquiry.

What's included in the standard Club Med package?

- 7 nights' accommodation for 2 people. Always a club room unless otherwise stated.
- Gourmet full-board cuisine, snacks and specialty restaurants depending on resort
- Open bar with a selection of cocktails, spirits, wines, beers and non-alcoholic drinks
- A range of land & water sports
- Evening entertainment (live bands & shows)
- Ski resorts: 6 day lift pass, 5 day ski lessons, altitude restaurants depending on resort